Initiative: Decrease Time To Transfer

2023 GQIP Winter Meeting

Richard K. Jacob, MD, FACS Trauma Medical Director

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Karen Hust, RN, MSN, TCRN Trauma Program Manager

Piedmont Walton Hospital

Kimberly Reusmann Registrar

Piedmont Real change lives here

Disclosure

The planners, developers, and presenters for this activity report no relevant financial disclosures.



Defining the Problem

Emergency Department (ED) Length of Stay (LOS)

- Our role in the GA Trauma System
- Patient outcomes ullet
- Is there an opportunity for improvement? •





CY21Q4 Trauma Transfer LOS

Month (# of transfers)	<1 hour	1-2 hours	2-3 hours
October (19)	0%	0%	47%
November (4)	0%	0%	100%
December (15)	0%	12%	25%

3-6 hours	6-12 hours
42%	10%
0%	0%
37%	25%



Root Cause Analysis

- Define the Problem 1.
- Gather Data 2.
- **Identify Causal Factors** 3.
- Determine the Root Cause(s) 4.
- **Recommend and Implement Solutions** 5.

Re-evaluate...again, and again, and again...



Chart review will probably validate what you already knew... but you might also be surprised at what you find.

Leave no stone unturned.



Emergency Department (ED) Length of Stay (LOS) **Subcommittee**

Representatives

- **Physician Services**
- Radiology
- Lab
- House Supervisor
- **Trauma Services**

Purpose: Establish methods to create a measurable decrease in trauma patient ED LOS

Emergency Department; Nurses, Tech/UC

Respiratory, Patient Access, Pharmacy



High Level Factors Impacting LOS

Transfer Process Radiology Laboratory **Admission Process Procedures in the ED Physician Practice** ICU & Med/Surg





Quick Wins

VS.

Long Hauls

Socialization Communication Visibility Teamwork Relationships



Making An Impact

Peer Review

Education/Practice Change

Saturation Status

Throughput Committee

- Conversation, CMO individual follow up
- Trauma Orientation, Trauma Essentials
- Provider Notifications, GCC
- Bed assignment within 30"
- Increase discharges before noon by 50%
- 2nd Huddle @ 1330
- Discharge Lounge
- Overflow beds

Environmental Services – EPIC tracking of discharges



Is It Working?

ISS >16	CY21Q4
<1 Hour	
1-3 Hours	44%
3-6 Hours	33%
6-12 Hours	22%
12-24 Hours	
24+ Hours	





Questions and Suggestions

karen.hust@piedmont.org

THANK YOU!





