# Statewide Quality Improvement: Overview of the Surgical Collaborative of Wisconsin

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# Surgical Procedures in Wisconsin

- 129 non-federal general med-surg hospitals<sup>1</sup>
- 492, 039 outpatient surgeries (74%)
  169, 823 inpatient (26%)<sup>1</sup>
- Rural state = QI efforts must not exacerbate health inequities
  - 65% of counties rural (47/72)
  - 14% (10) no surgeons<sup>2</sup>
  - 28% (20) fewer than
    20 surgeons per 100,000 pop<sup>2</sup>

Surgeons per 100,000 Population, (Number of Counties) 0 (10) 0 to 4.7 (1) 4.7 to 6 (1) 6 to 45 (48) 45 or Greater (12)

- 1. Wisconsin Hospital Association Information Center. Guide to Wisconsin Hospitals: Fiscal Year 2015. Madison, WI: September 2016.
- The American College of Surgeons Health Policy Research Institute, Cecil G. Sheps Center for Health Services Research, University of North Carolina at Chapel Hill. Data Source: AMA Physician Masterfile, effective date October 2011; Census 2010, US Census Bureau. Data include non-federal, non-resident, clinically active physicians less than 80 years old. For more information on classification of specialties, see http://www.acshpri.org/atlas/loadflash.php?s=102



## 5 Core Components of Successful Collaboratives

- 1. Data platform for providing <u>confidential</u>, <u>benchmarked</u> <u>performance reports</u> to surgeons and hospitals
- 2. Mechanism for delivering <u>guidelines and best practices</u> for surgical care
- 3. Infrastructure for <u>collaborative</u> learning
- 4. Engaged surgeon champions in each hospital
- 5. Strong <u>partnerships</u> with surgical societies, payers, and quality improvement experts



#### SCW Mission Statement

SCW is a practice change community that aims to <u>optimize</u> <u>quality and reduce costs</u> by improving surgical care and fostering provider professional development <u>across practice</u> <u>settings.</u>



#### SCW Objectives

- 1. Ensure <u>equal access</u> to high-quality surgical care in communities across Wisconsin
- 2. Promote <u>appropriate utilization</u> of surgical care and control costs
- 3. Provide a <u>performance improvement platform</u> for Wisconsin surgeons



























#### Data Platform

<u>Confidential</u>, <u>benchmarked</u>, <u>risk and reliability-adjusted</u>, performance reports

- Hospital-level and/or surgeon level





• Performance reports use existing administrative discharge and claims data

• No primary data collection required for participation





- SCW obtains existing data to put it back in hands of providers
- Reports every 6 months
- Clinically meaningful measures
- Risk and reliabilityadjustment
- Benchmark performance with other hospitals and the state
- Confidential



#### Data Use for SCW

- Performance reports are a critical component of SCW interventions that provide surgeons and hospitals with
  - Baseline & ongoing assessments of performance (unadjusted and risk- & reliability-adjusted)
  - Comparative data on performance in other SCW hospitals and statewide
  - Descriptive information on patient demographics
- Evaluation of SCW activities pre- and post-initiative implementation



## Data Accuracy & Reliability

Type of Measure (Examples)	Hospital Discharge Data (WHA)	Insurance Claims (WHIO)	Primary Data Collection
Surgery	X	X	
Hospital Use (ED; Readmission; Length of Stay)	X	X	
Outpatient Services, including Pharmacy		X	
Complications; SSI; VTE			X
Clinical Structure and Process			X



#### Performance Reports



SCW Confidential Performance Report for Hospital X Quality Initiative: Reducing Postoperative Opioid Prescribing Reporting Period: January-December 2017

> SURGICAL COLLABORATIVE OF WISCONSIN

Figure 2. Unadjusted median morphine equivalent dose provided to patients following Lumpectomy and Mastectomy



Yellow line: Statewide median total morphine equivalent dose for first fill within 7 days of the index procedure. Each bar represents a hospital in Wisconsin. Error bars represent the interquartile range around each hospital estimate.

Table 2. Case volume and opioid initial fill within 7 days of Lumpectomy and Mastectomy

	Opioid Prescribing Recommen- dation*	Your Cases	Your Hospital	Participating Hospitals (n=52)	All WI Hospitals (n=158)
Number of Cases		-	2	1121	2384
Hydrocodone (Norco) 5 mg Tablets (Median, IQR)	173	1	5	20 (10-30)	20 (15-30)
Codeine (Tylenol #3) 30 mg Tablets (Median, IQR)	-	-		24 (12-30)	20 (12-30)
Tramadol 50 mg Tablets (Median, IQR)			1	10 (10-20)	20 (10-20)
Oxycodone 5 mg Tablets (Median, IQR)	_	-	_	20 (15-30)	30 (20-30)
Hydromorphone (Dilaudid) 2 mg Tablets (Median, IQR)	100	5.0	575	40 (40-40)	30 (14-30)

\*Please refer to the Wisconsin Surgical Analgesia Protocol (WiSAP) opioid prescribing recommendations for opioid naive patients





- Engagement of 74% of non-federal hospitals
  - All major health systems
  - 95 hospitals
  - 275 surgeons & quality leaders
- Representation across diverse settings
  - Academics
  - Private practice
  - Rural/Urban





## SCW Governing Leadership



Chair: **Jon Gould, MD** Medical College of Wisconsin

- Nadine Allen, Clinical Quality Improvement Advisor, Wisconsin Hospital Association (WHA)
- Barbara Boyer, MD, Marshfield Clinic
- Ashlie Dowdell, Department of Health Services
- Annie Dunham, MD, General surgery resident, rural track, UW Health
- Tracie Halvorsen, BSN, RN, SSM Health, St. Mary's
- Dana Henkel, MD, SSM Health, St. Mary's
- Neel Karne, MD, Beloit Health System
- Amanda Kong, MD, MS, Medical College of Wisconsin, Froedtert
- David Nerenz, PhD, Michigan Spine Surgery Improvement Collaborative
- Gabrielle Rude, President/CEO, Wisconsin Collaborative for Healthcare Quality (WCHQ)
- Dana Richardson, MA, BS, CEO, Wisconsin Health Information System (WHIO)
- Michael Roskos, MD, Mayo Clinic Health System
- Jill Ties, MD, St. Croix Regional Medical Center
- Joseph Weber, MD, Aurora Health Care



# Current Quality Initiatives



## Current Projects for SCW

- Reduce re-excision rates for patients undergoing lumpectomy for breast cancer
- Increase adoption of Enhanced Recovery protocols for colorectal procedures
- Reduce post-operative opioid use and overprescribing
  - Reducing Surgery Related Opioid Prescriptions in the Medicaid Population
  - Addressing Opioid Prescribing in the State Line area
- SCW Rural Task Force A focus on rural surgical quality improvement
- Develop a sustainable infrastructure to measure and improve colonoscopy quality



# SCW Quality Initiative Framework

#### Phase 1: Information Dissemination Phase 2: Surgeon Engagement - Define current practice - Develop & deliver Consensus on SCW Phase 3: Practice Change individualized performance target performance reports Identify any additional - Identify evidencedata needs -Provide additional Phase 4: Standardize based practices supportive materials - Small group action planning led by -Disseminate final - Monitor for new evidence steering committee products - Site visits and practice and standard forms · SCW endorsed best practices / coaching guidelines - Longitudinal small Share successes and SCW developed and deployed group support through measures challenges phone calls and on-line -Determine next steps community - Identify best practices Identify new project or target Reconvene yearly to assess new evidence but retire active work OF WISCONSIN

## **Opioid Initiative**



## **Opioid Epidemic Nationally**



17.4% of the population filled at least one prescription for an opioid in 2017



191,146,822 opioid prescriptions dispensed58.5 prescriptions per 100 persons



CDC National Center for Injury Prevention and Control | 2018

#### Opioid Epidemic in Wisconsin

#### 883 opioid overdose deaths in 2017

> 63% due to prescription opioids



Wisconsin Department of Health Services, Office of Health Informatics and Opioid Harm Prevention Program



## SCW Comprehensive Approach to Opioid Stewardship





#### Reducing Postoperative Opioid Prescribing

The chart on the opposite side of this card provides recommendations for opioidnaïve patients, based on patientreported data from MSQC and published studies. Previous studies have shown that when patients are prescribed fewer pills, they consume fewer pills with no changes in pain or satisfaction scores. Many patients use 0-5 pills. Recommendations are for patients with no preoperative opioid use. For patients taking opioids preoperatively, prescribers are encouraged to use their best judgment.



#### COUNSELING PATIENTS

**Set expectations:** "Some pain is normal. You should be able to walk and do light activity, but may be sore for a few days. This will gradually get better."

**Set norms**: "Half of patients who have this procedure take under 10-15 pills."

**Non-opioids:** "Take acetaminophen and ibuprofen around the clock, and use the stronger pain pills only as needed for breakthrough pain."

**Appropriate use:** "These pills are for pain from yo and should not be used to treat pain from other co

Adverse effects: "We are careful about opioids be have been shown to be addictive, cause you harm, cause overdose if used incorrectly or abused."

**Safe disposal:** "Disposing of these pills prevents o including children, from accidentally overdosing. Y pills to an approved collector (including police stat mix pills with kitty litter in a bag and throw them in

#### Pocket Information Cards

#### Opioid Prescribing Recommendations for Surgery

	Hydrocodone (Norco)	Oxycodone	
	5 mg tablets	5 mg tablets	
Due ee duure	Codeine (Tylenol #3)		
Procedure	30 mg tablets	Hydromorphone	
	Tramadol	(Dilaudid)	
	50 mg tablets	2 mg tablets	
Laparoscopic Cholecystectomy	15	10	
Laparoscopic Appendectomy	15	10	
Inguinal/Femoral Hernia Repair (open/laparoscopic)	15	10	
Open Incisional Hernia Repair	30	20	
Laparoscopic Colectomy	30	20	
Open Colectomy	30	20	
lleostomy/Colostomy Creation, Re-siting, or Closure	40	25	
Open Small Bowel Resection or Enterolysis	30	20	
Thyroidectomy	10	5	
Hysterectomy			
Vaginal	20	10	
Laparoscopic & Robotic	25	15	
Abdominal	35	25	
Breast Biopsy or Lumpectomy Alone	10	5	
Lumpectomy + Sentinel Lymph Node Biopsy	15	10	
Sentinel Lymph Node Biopsy Alone	15	10	
Simple Mastectomy ± Sentinel Lymph Node Biopsy	30	20	
Modified Radical Mastectomy or Axillary Lymph Node Dissection	45	30	
Wide Local Excision ± Sentinel Lymph Node Biopsy	30	20	

The material on this card is reprinted with permission from the Opioid Prescribing Engagement Network (OPEN) and Michigan Surgical Quality Collaborative (MSQC). Visit opioidprescribing.info for additional ation. inform

#### Data Source

- Wisconsin Health Information Organization (WHIO) administrative claims data, January 1 2017-December 31 2020
- CDC algorithm (2020) to convert NDC drug codes to morphine equivalents
- Inclusion Criteria:
  - Patients who underwent identified common outpatient procedures
    - Procedures: Lap Chole; Breast Conserving Surgery, Mastectomy; Appendectomy; Inguinal Hernia Repair
      - Will be adding colectomy/proctectomy
    - 6 months of continuous insurance coverage prior to through 1 month following the month of surgery, including prescription drug coverage
- Exclusion Criteria:
  - Patients with opioid fill 6 months to 3 days before date of qualifying procedure
  - Patients with same-day second surgical procedures



#### **Performance Metrics**

- Defining Opioid Fill
  - Analgesics-Opioid drug group (partial agonists not included)
  - Denied claims excluded
  - Days supply >0
- Opioid prescription fills 3 days before through 14 days after qualifying procedure
  - Distribution of total MME within fill window in 2017-18 and 2019-20
  - Characteristics of opioids prescribed and comparison to recommendations
- Opioid prescribing summarized during two time periods:
  - July 1 2017-June 30 2018
  - July 1 2019-June 30 2020



# Percent of Patients with 1+ Opioid Fill within 14 Days of Surgery

	Percent
Appendectomy	54.7%
BCS	51.3%
Mastectomy	62.7%
Inguinal Hernia	57.3%
Lap Chole	55.8%



Variation in Median Total MME Filled -3 to 14 Days following Appendectomy, Lap Chole, Hernia Procedures Among WI Surgeons\*



\* Restricted to surgeons with minimum of 5 procedures over one-year period; Currently Engaged XXX hospital Surgeons Identified by NPI of Wiscon

#### MME for Patients with ≥1 Opioid Fill Within 14 days of Surgery



Currently Engaged Surgeons from XXX hospital Identified by NPI

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#### Online Opioid Education Module



# PAIN MANAGEMENT COUNSELING FOR THE SURGICAL PATIENT

Reducing Surgery Related Opioid Prescriptions



Public Initiative 19 days ago

Initiative Administrators



Leave Initiative

# Enhanced Recovery Protocols for Colorectal Surgery



# What are enhanced recovery protocols?

- Multidisciplinary, <u>evidence-based</u> clinical pathways
- Components span all aspects of perioperative care
- Specific protocols vary hospitals can adapt to
  Patfirt their practice environment and patient ssi, vTE, uTI Bundles
  Engapopulation
  Image: Analgesia
  I



## **Components of Enhanced Recovery Protocols**

#### Preoperative

- Patient education and expectation setting
- Mechanical bowel preparation and oral antibiotics
- Preoperative bathing
- Carbohydrate loading
- Clear liquid diet allowed until 2 hours before surgery
- Multimodal preanesthesia analgesics and anti-emetics
- Glucose control
- Normothermia

#### Intraoperativ

- Laparoscopic approach
- Prophylactic antibiotics (choice, timing, weight-based dosing and re-dosing)
- VTE prophylaxis
- Skin preparation with an alcohol containing agent
- Regional anesthesia (epidural, spinal, transversus abdominus plane (TAP) block)
- IV anesthetics
- Normothermia
- Goal-directed fluid management (euvolemia)
- Avoidance of nasogastric tubes and drains

#### Postoperative

- VTE chemoprophylaxis
- Multimodal opioidsparing analgesic regimen
- Early initiation of diet
- Early and progressive ambulation and mobilization
- Early foley catheter removal
- Minimize IVF

# Why implement enhanced recovery?

- Consistently demonstrated to be effective
  - Decreased postoperative length of stay
  - Decreased complications (SSI, UTI, VTE)
  - Decreased opioid use
  - Decreased costs
  - Improved patient satisfaction
- Becoming standard of care
- Challenging for individual hospitals to institute on their own. Economies of scale and collaboration



Risk & Reliability Adjusted Median Length of Hospital Stay Following Colorectal Procedures in Wisconsin Hospitals (January-December 2019)





Risk & Reliability Adjusted Average Predicted Probability of a Prolonged Length of Stay for Patients Undergoing Colorectal Procedure (January-December 2019)





#### How can Surgical Collaborative of Wisconsin (SCW) help?

- Example order sets
- Patient education materials
- Strategies for engaging team members and administration
- Shared learning between SCW hospitals
- Benchmarked performance reports
- Nutritional supplement procurement



# Reducing Repeat Operations for Women with Breast Cancer



## Background

- Breast cancer is the most commonly diagnosed cancer in women in the United States
- Approximately 65-70% of women undergo breast conserving surgery (lumpectomy)
- Studies suggest a target lumpectomy re-excision rate of 10%
- In 2017, re-excision rates at WI hospitals ranged from 5% to >50%


# Background

- Statewide Surgical Collaborative of Wisconsin (SCW) initiative undertaken beginning in 2018 to support surgeon efforts to reduce re-excisions
  - Goal: Implement evidence-based strategies that promote best practices



#### CALLER Toolbox to Reduce Reoperation and Improve Cosmetic Outcomes

#### Reducing Repeat Operations for Women with Breast Cancer

Margin Status	Stage I or II Invasive Breast Cancer (+/- DCIS)	DCIS Alone (no invasion)		
Positive Margin (tumor on ink)	Re-excise	Re-excise		
Close Margin (<2mm)	No further surgery	Re-excise		
Negative Margin (2mm or greater)	No further surgery	No further surgery		
T				

\*Recommendations are not influenced by systemic treatment, receipt of WBRT, tumor biology, or other factors.

**Stage I and II Invasive Breast Cancer (+/- DCIS).** A positive margin, defined as ink on invasive cancer or ductal carcinoma in situ (DCIS), is associated with two-fold increase in IBTR. This increased risk is not nullified by: delivery of a boost dose of radiation, delivery of systemic therapy (endocrine therapy, chemotherapy, or biologic therapy), or favorable biology. Wider margin widths do not significantly lower this risk. The routine practice to obtain wider negative margin widths than no ink on tumor is not indicated.

**DCIS (No invasive cancer).** Margins of at least 2 mm are associated with a reduced risk of IBTR relative to narrower negative margin widths in patients receiving WBRT. The routine practice of obtaining negative margin widths wider than 2 mm is not supported by the evidence.



z	Tool	% CALLER participants recommending	Level of evidence / consensus	Strength of recommendation		
SURGEO	Oncoplastic lumpectomy	100%	Lower 2A uniform	Strong-moderate		
	Specimen orientation	95%	Lower 2A nonuniform	Strong		
	Cavity shaves	75%	Lower 2A nonuniform	Strong-moderate		
	SSO- ASTROª guideline	94%	High 2A nonuniform	Strong-moderate		
	Minimally invasive breast biopsy	94%	High 1 nonuniform	Strong		
	Lesion localization	94%	Lower 2A nonuniform	Strong		
	Specimen imaging and surgeon review	100%	Lower 2A uniform	Strong		
	Intraoperative pathology	89%	Lower 2A-2B nonuniform	Strong-moderate		
	Preoperative multidisciplinary planning	100%	Lower 2A uniform	Strong-moderate		
STEM ←	Complete diagnostic mammography; U/S as needed	94%	Lower 2B nonuniform	Strong-moderate		
2						

## Key Findings and Outcomes

- No baseline difference between SCW participating and non-participating hospitals in breast re-excision rate
- Significant reduction in breast reexcision at SCW participating hospitals using a difference-indifferences analysis to account for secular trends and adjust for age, payer, and baseline rates
- No change in mastectomy rate OR=1.2, 95% CI=0.9 1.6

### OR = 0.68; 95% CI=0.52-0.89

#### Breast Re-Excision within 60 Days of Breast Conserving Surgery





SCW Confidential Performance Report for Caprice C Greenberg, MD MP UW Hospital and Clinics Authority Quality Initiative: Reducing Repeat Operations for Women with Breast Cancer Reporting Period: January 2018 - December 2018

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# This Surgeon's Story



#### Reducing Repeat Operations for Women with Breast Cancer

Table 1. Unadjusted and risk- an reliability adjusted re-excision and mastectomy rates

	Your Cases	Your Hospital	Participating Hospitals (n=62)	All WI Hospitals (n=108)
60-Day Re-Excision Rate				
Unadjusted	23%	18.7%	13.3%	14.6%
Risk- and Reliability-Adjusted	-	20.3%	14.7%	16%
Mastectomy Rate				
Unadjusted	33%	32.3%	29.5%	29.3%
Risk- and Reliability-Adjusted	-	34.7%	28.6%	28.7%



\*Estimates based on low volume presented as <5

## Improving Surgical Performance





### 2018 Baseline

#### Reducing Repeat Operations for Women with Breast Cancer

8 Hospitals

	Your Cases	Your Hospital	Participating Hospitals (n=62)	All WI Hospitals (n=108)
60-Day Re-Excision Rate Unadjusted Risk- and Reliability-Adjusted	23%	18.7% 20.3%	13.3% 14.7%	14.6% 16%
Mastectomy Rate Unadjusted Risk- and Reliability-Adjusted	33%	32.3% 34.7%	29.5% 28.6%	29.3% 28.7%

Table 1. Unadjusted and risk- an reliability adjusted re-excision and mastectomy rates

\*Estimates based on low volume presented as <5

2019 Follow-up

#### Reducing Repeat Operations for Women with Breast Cancer

Table 1. Unadjusted and risk- an reliability adjusted re-excision and mastectomy rates



	Your Cases	Your Hospital	Participating Hospitals (n=56)	All WI Hospitals (n=102)
Open Biopsy Rate				
Unadjusted	<5	1.2%	5.5%	7.1%
Risk- and Reliability-Adjusted	-	1.6%	7.6%	10.1%
60-Day Re-Excision Rate	2010/2010/09	10000000		100000000
Unadjusted	13.8%	15.9%	14.6%	15.4%
Risk- and Reliability-Adjusted	_	15.7%	15.4%	15.7%
Mastectomy Rate	200-00-00-00	2010/00/00	2010/02/2017	
Unadjusted	34.1%	30.8%	31.3%	31.3%
Risk- and Reliability-Adjusted	-	34.3%	30.6%	30.6%

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\*Estimates based on low volume presented as <5

# A Focus on Rural Surgical Quality Initiatives



## SCW Rural Focus

0 (10)

- Rural state = Quality improvement efforts must not exacerbate health inequities
  - 65% of counties rural (47/72)
  - 14% (10) no surgeons<sup>1</sup>
  - 28% (20) fewer than 20 surgeons per 100,000 pop<sup>2</sup>





## Quality Challenges unique to rural surgery

- Often lone surgeons/small groups
- Patients can be sicker/more reluctant to seek care
- Challenges associated with transfer
- Challenges associated with case volume/diversity
- Concern that quality/outcomes data may be used to push for centralization of surgical care



## Rural Regional Collaborative Network

- In late May 2019, SCW launched its Rural Task Force, to build upon the informal relationships that already exist between rural hospitals within regions of the state
- The Goal of the Rural Task Force is to:
  - Identify the highest priority areas for which rural surgeons seek increased support and collaborative learning opportunities
  - Test a novel partial-pooling measurement algorithm endorsed by the NQF Rural MAP to increase data accessibility and usability for low case-volume institutions
  - Determine if case-based telehealth conference can increase surgical engagement and decrease burnout



# Colonoscopy Initiative



## Colonoscopy Initiative

- Colonoscopy is a cornerstone of many rural surgical practices, representing the <u>second most commonly performed procedure</u> and an estimated 40% of a rural general surgeon's practice.
- SCW has partnered with WCHQ and RWHC to <u>create education</u> <u>materials</u>, <u>offer targeted interventions</u> and <u>facilitate accurate data</u> <u>collection</u>



# Colonoscopy Quality Indicators

	Quality Indicators for Colonoscopy <sup>1,2</sup>	RGICAL
Freq	uencywithwhich	de stanzarb
Prep	rocedure	larget
1.	Colonoscopy is performed for an appropriate indication and documented	> 80%
2.	Informed consent is obtained and fully documented	> 98%
3.	Colonoscopies follow recommended post-polypectomy and post-cancer resection surveillance intervals and 10-year intervals	<u>≥ 90%</u>
	between screening colonoscopies in average-risk patients	
4.	Ulcerative colitis and Crohn's colitis surveillance is recommended within proper intervals	≥ 90%
Intra	procedure	
5.	The procedure note documents the quality of preparation	> 98%
6.	Bowel preparation is adequate to allow the use of recommended surveillance or screening intervals (outpatient exams)	≥ 85%
7.	Visualization of the cecum by notation of landmarks and photodocumentation of landmarks is documented	-
	Cecal intubation rate with photography (all examinations)	≥ 90%
	Cecal intubation rate with photography (screening)	≥ 95%
8.	Adenomas are deteced in asymptomatic average-risk individuals (screening)	-
	Adenoma detection rate for male/female population	≥ 25%
	Adenoma detection rate for male patients	≥ 30%
-	Adenoma detection rate for female patients	≥ 20%
9.	Withdrawal time is measured	> 98%
10	Average withdrawal time in negative-result screening colonoscopies	≥ 6 minutes
10.	Biopsy specimens are obtained when colonoscopy is performed for chronic diarrhea	> 98%
12	Recommended tissue sampling when colonoscopy is performed for surveillance of ulcerative and Cronn's colitis	> 98%
12.	Endoscopic removal of pedunculated polyps and sessile polyps < 2 cm is attempted before surgical referral	> 98%
Post	procedure	
13.	Incidence of perforation by procedure type and post-polpectomy bleeding	-
	Incidence of perforation - all examinations	< 1:500
	Incidence of perforation - screenings	< 1:1000
3	Incidence of post-polypectomy bleeding	< 1%
14.	Post-polypectomy bleeding is managed without surgery	≥ 90%
15.	Appropriate recommendation for timing of repeat colonos copy is documented and provided to patient after reviewing histology	≥ 90%
1. List	of potential quality indicators from Rex DK, Schoenfeld PS, Cohen J, et al. Quality indicators for colonoscopy. American Journal of Gastroenterolog	y. 2015;110:72-90.



## Post Colonoscopy Follow Up

T-LI

1....

Recommended interval for surveillance colonoscopy	Strength of recommendation	Quality of evidence
10 y	Strong	High
7-10 y	Strong	Moderate
3-5 y	Weak	Very low
Зy	Strong	Moderate
Зy	Strong	High
Зy	Strong	Moderate
Зy	Strong	Moderate
1 y	Weak	Very low
6 mo	Strong	Moderate
	Recommended interval for surveillance colonoscopy 10 y 7-10 y 3-5 y 3 y 3 y 3 y 3 y 3 y 1 y 6 mo	Recommended interval for surveillance colonoscopy Strength of recommendation   10 y Strong   7-10 y Strong   3-5 y Weak   3 y Strong   10 y Weak   6 mo Strong

#### Table B. US Multi-Society Task Force Recommendations for Post-Colonoscopy Follow-up in Average-Risk Adults with Serrated Polyps<sup>3,4</sup>

Baseline colonoscopy finding	Recommended interval for surveillance colonoscopy	Strength of recommendation	Quality of evidence		
≤ 20 HPs in rectum or sigmoid colon < 10 mm	10 y	Strong	Moderate		
≤ 20 HPs proximal to sigmoid colon < 10 mm	10 y	Weak	Very low		
1-2 SSPs < 10 mm	5-10 y	Weak	Very low		
3-4 SSPs < 10 mm	3-5 y	Weak	Very low		
5-10 SSPs < 10 mm	Зy	Weak	Very low		
SSP ≥ 10 mm	3 y	Weak	Very low		
SSP with dysplasia	Зy	Weak	Very low		
HP ≥ 10 mm	3-5 y	Weak	Very low		
TSA	Зy	Weak	Very low		
Piecemeal resection of SSP ≥ 20 mm	6 mo	Strong	Moderate		

 Gupta S, Lieberman D, Anderson JC, et al. Recommendations for Follow-up After Colonoscopy and Polypectomy: A Consensus Update by the US Multi-Society Task Force on Colorectal Cancer. Gastrointestinal Endoscopy. 2020;91(3):463-485.

4. Endorsed by the U.S. Multi-Society Task Force on Colorectal Cancer, the ASGE, the ACG, and the American Gastroenterological Association (AGA). HP = hyperplastic polyp; SSP = sessile serrated polyp; TSA = traditional serrated adenoma



## Rural Regional Collaborative Network





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- Wisconsin Partnership Program
- University of Wisconsin School of Medicine and Public Health
- UW Department of Surgery
- UW Carbone Cancer Center
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- National Cancer Institute
- Anthem Blue Cross/Blue Shield
- State of Wisconsin





## Thank you



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BEYOND ANESTHESIA - PERIOPERATIVE SURGICAL HOME



The Perioperative Surgical Home coordinates the patient's care from the decision for surgery through discharge using evidence-based pathways to connect the patients with the services and specialists to ensure they experience optimum outcomes.





## PSH TEAM FOCUS: Optimize vs "Clear"

#### **Coordination of Care**

- ▲ Specialists risk assessment/guidance on risk reduction options
- PCP involvement in preoperative optimization and postoperative care

#### **Reduced Variability**

- Evidenced based pathways
- ▲ Errors reduced as processes become familiar

#### **Implementation of ERAS Protocols**

A Perioperative Team is in the ideal position to facilitate implementation

#### **Enhance Communication**

- ▲ Liaison for all involved (Patient/family/healthcare team members)
- ▲ Identify and address discharge obstacles early in the process



### **ERAS FLOW**



The Spine Journal 2021 21729-752DOI: (10.1016/j.spine.2021.01.001)



## **OPERATIONS**



## WHICH PROVIDER SHOULD SEE THE PATIENT?

When: Initial screening asap from decision for surgery Why: To begin care coordination and individual optimization pathway What: Initial risk stratification to align patient's needs with acuity level of provider

			Surgical Classification								
			Minimally invasive	MinimallyAirwayModeratelyIntrathoracic orinvasiveRequiredInvasiveFluid shifts							
			1	2	3	4	5				
ion	Healthy	I	RN	RN	RN	NP	NP				
ificati		II	RN	RN	NP	NP	NP				
A Class	stemic	III	RN	NP	NP	NP	NP/MD				
AS	Severe, sys disease	IV	NP	NP	NP	NP/MD	NP/MD				



## **SCHEDULING THE PATIENT**

STRATEGIC HEALTH PARTNERS





**SHP** Perioperative Clinic

STRATEGIC HEALTH PARTNERS

## POST PATT/PSH FOLLOW-UP





## **CLINICAL PATHWAY**



### WHAT LABS SHOULD I ORDER?

When: Prior to surgery

Why: To identify issues prior surgery that can be corrected

What: Individualized testing to guide optimization opportunities and support risk stratification

	Lab								T&X	Urine		
Specific Procedures	window	CBC	BMP	PT/INR	Hgb	<b>UA</b> **	CMP	T&S	2unit	Preg	K+	CXR
All Vascular Cases	30 days	x	x									
AAA	30 days	x	x					0				
All Total Joints	60 days	x	x									
Spine with Implants	60 days	x	x			x						
Total Hip Revision	60 days								••			
Craniotomies	60 days	x	x			x			••			
Interventional Cerebral Angiogram	60 days		x									
TAH for Cancer	6 mo	x						0				
Open Myomectomy	6 mo	x						٥				
Cystectomy	6 mo	x						0				
Nephrectomy	6 mo	x						٥				
Adrenalectomy for Pheo	6 mo	x						٥				
VATS	6 mo	x						٥				
Thoracotomy	6 mo			_								
Systemic Disease Conditio	ons											
CV Disease/ HTN	6 mo		x									
Malignancy win last 6 months	6 mo	x										
Radiation Therapy w/in last 3 month	6 mo											x
Liver Dx/ Hx of Hep B/C or ITP	6 mo			Х.ртт								
ESRD - dialysis	DOS										x	
Anemia within last 6 months	14 days				x							
NIDOM/IDDM	6 mo		x	x								
Childbearing age/ Female	DOS									x		
Diuretic Therapy adjusted w/in 3 months	7 days		x									
Cournadin Therapy w/in 24 hrs				x								
Covid + currently	24 hrs			X-Bdiarr								

"UA Cultures ONLY if UA = (+) nitrates and WBC's w/ bacteria and/or leukocyte esterase



## **DOES MY PATIENT NEED GLYCEMIC MGMT?**

When: Path chosen during PATT phone triage process immediately following surgery scheduling Why: To identify patients at high risk for undiagnosed hyperglycemia or uncontrolled DM in order to reduce risks What: Evidence based pathways individualizing hyperalycemic management for patients with either diagnosed or heightened risk of DM





TRATEGIC EALTH PARTNERS

## **DOES THIS PATIENT NEED AN EKG?**

When: Anytime a decision is needed on whether to perform a 12 lead EKG Why: To identify unknown cardiac risk in high potential patients What: Risk stratified testing pathways to avoid unnecessary testing





### DOES MY PATIENT NEED ADDITIONAL CARDIAC TESTING?

When: Performed during the initial screening Why: To risk stratify patients with known CAD What: Risk stratified testing pathways to avoid unnecessary testing



#### ACC/AHA Stepwise Approach to Cardiac Assessment for CAD



## DOES MY PATIENT HAVE SLEEP APNEA RISKS?

When: Focus on early preoperative identification of sleep apnea – diagnosis or risk identification

Why: To identify patients at high risk for undiagnosed or unmanaged sleep apnea in order to reduce risks

What: Use of sleep studies and STOP-Bang scores ≥ 6 to identify patients requiring pulmonary intervention either diagnosed or heightened risk of OSA

#### Establish Baseline Perioperative Risk Prediction

(severity of OSA + severity of comorbidities + invasiveness of surgery + opioid requirement)



\*Adapted from the Vancouver Acute Department of Anesthesia – April 2013



### PATHWAYS – Disease Specific

### 🔺 BMI

A Hypertension & Glycemic Optimization
DOS pathways for BS >275; DBP >105

- 🔺 Thyroid Disease
- 🔺 Anemia
- 🔺 COPD/ Asthma
- 🔺 Opioid Stewardship/ Chronic Pain
  - MES (Morphine Equivalent Scores)
  - Opioid free/sparing
- VTE prophylaxis/bridging
- Frailty/DEAR/Delirium
- PT/OT prehabilitation



## **RISK CALCULATORS**

**SHP** Perioperative Clinic


### **RISK CALCULATORS**

Answer Cause of the Sector	Pa	atient Surgical Risk Report	S.	
Procedu	ine Age	35540 - Bypass graft, with veir; aortobife :: 65-74, Female, ASA III, Clean/Contaminated wound, Dia	moral betes (oral), HTN, Previous	
Outcomes	urs	cardiac, Dyspnea with exention, Smoker, Obe	se (Class2) Estimated Risk	Chance of Outcome
Serious			24%	Average
Any Complication			39%	Above Average
Pneumonia			7%	Above Average
Heart Complication			6%	Above Average
Wound Infection			12%	Above Average
Urinary Tract Infection			3%	Above Average
Blood Clot	1		1%	Above Average
Kidney Failure			5%	Above Average
Return to OR			12%	Average
Death			3%	Above Average
Discharge to Nursing or Rehab Facility			10%	Average
	0% (Better)	10 Predicted Length of Hospital Stay: 6.0 day	0% (Worse) s	

CHA <sub>2</sub> DS <sub>2</sub> -VASc Score	for Atrial Fibrillation
Stroke Risk 😂	

Calculates stroke risk for patients with atrial fibrillation, possibly better than the CHADS<sub>2</sub> Score

When to Use 🗸 🕴	Pearls/Pitfalls 🗸	Why Use 🗸
Age	<65 0 65	<b>-74</b> +1 ≥75 +2
Sex	Female +1	Male 0
<u>CHF</u> history	No 0	Yes +1
Hypertension history	No 0	Yes +1
Stroke/TIA/thromboembolism history	No 0	Yes +2
Vascular disease history (prior MI, periph artery disease, or aortic plaque)	No 0	Yes +1
Diabetes history	No 0	Yes +1

CONFIDENTIAL MEDICAL REPORT St. Joseph's Hospital HealthEast Care System 45 West 10th Street St. Paul, Minnesota 55102 Tel   651-232-3000	Patien	t Label		CONFREENTIAL NECIOAL REPORT St. Joseph's Hoopinal HealthEast Care System 45 West 10th Street St. Paul, Minnesota 55102 Tel [65:232-3000	Patient Label
Clinical Outcome Measure Delirium Elderly At-Risk (Revised)	Date:			Clinical Outcome Measure Delirium Elderly At-Risk (Revised) Dat	0:
The Delirium Elderly At-Risk (DEAR) Instrument is use postoperative delirium. Please assess your patient per	d to assess a pa the table below	atient's risk for d	leveloping		
Cognitive Impairment     Current diagnosis of dementia or     Previous postoperative delirium     New or worsening confusion and/or hallucinations developed following a prior surgery	that	Yes Skip to #7	No Go to #2		
2. Patient Age • Age ≥ 80 years old		Yes Go to #3	No Go to #3		
3. Sensory Impairment • Patient is hearing impaired or • Patient has low vision		Yes Go to #4	No Go to #4		
Eventional Status     Patient requires assistance with any of the followin     Bathing, Dressing, Toileting, Grooming or Feeding	g:	Yes Go to #5	No Go to #5	Instructions: The circle above is a clock face. Ask your patient to p the face so that the time reads ten minutes after three clock. Thes requested but no other directions or assistance should be are given	lace numbers and hands (small an e instructions can be repeated as . Do not cover up or conceal any t
<ol> <li>Substance Use         <ul> <li>Patient consumes &gt; 3 drinks of alcohol per week or</li> <li>Patient takes benzodiazepines &gt; 3 times per week Examples include: Aprazolar (Xanax), Clonazep Dazopam (Valium), Lorazepam (Alivan) and Tem</li> </ul> </li> </ol>	am (Klonopin), szepam	Yes Go to # 6	No D Go to #6	In the float final system of the second system of the second position is a second seco	rections without prompting out number spacing errors all and large hands or number ropriate
(reason) 6. Impaired Cognitive Performance* • Clock-drawing score = Fail See Page 2	Skip Go to #7	Yes Go to #7	No Go to #7	<ul> <li>Clock number are used nappenpixely of there is use of a digital display, or pertinentation in the writing of numbers</li> <li>Numbers are crowded to one end of the clock, reversed in order or absent</li> <li>There is significant clocks in the thorneof sequence: contend/colorise or or numbers placed outside of the clock. Issee border</li> <li>Numbers and clock force own on longer connected on the directing</li> </ul>	rcang of numbers or t rder, many missing numbers
7. High Risk for Delirium • Item #1 = Yes or • Items #2 through #6 = Yes to ≿ 2 Items		Yes Screening Completed	No Screening Completed	Only vague representation of a clock or irrelevant spatial representation e     Result cannot be interpreted or no attempt is made to draw a clock	dat
* Skip this item if #1 through #5 are all No				Staff Signature, Date and Time:	
02-2013 DAF Age Ageing 2005;34:169; J Am Geristr Soc 1995;43:175 (edispled) Page 1 of 2				02-2013 DAF Age Ageing 2000;34:169; J Am Gerlatr Soc 1990;43:175 (edapted) Pilos 2 of 2	



### **CHART COMMUNICATION**

#### SMITH, JOHN DOE'S NSQIP Risk Score for "any complication" = 16.6% and "serious complication" = 12.1%<sup>1</sup>

Risk Factor	+ Findings	Pre-op Recommendation	Intra-op Recommend.	Post-op Recommendation
Elevated risk for	DOE	Weight loss, diet	GETA, adjunctive airway	BiPAP in PACU + OSA.
pulmonary event		modifications,	tools,	
	SOB			Post-op – continuous pulse
		IS - prehabilitation	Preoxygenation at 100%	oximetry during sedation
	COPD		with continuous PAP at	times,
		Avoid Pre-op sedation	10cmH2O x 3-5 min with	
	+ OSA on BiPAP	premedication	25 degree head tilt	Vigilant paid med dose
				titration to prevent hyper-
	NSQIP - 5.2% <sup>1</sup>	Inhaler use DOS	Maintain PEEP between	somnolence
	(above average)		6 and 10 with tidal	transition from opioids as
		Opioid reducing pain	volume approx. 8cc/kg	soon as possible
		management techniques		
			Utilize pain adjuvants	IS
			(alpha 2 antagonists) to	
			reduce anesthesia	
			requirements	
Elevated risk for	CAD	TED/SCd's, RX	TED/SCd's, RX	TED/SCD's,
VTE		prophylaxis per surgeon	prophylaxis per surgeon	
	Afib	orders – NO INDICATION	orders	Pt eval and treat if needed,
		FOR BRIDGING		

Pt education on DVT/VTE

prevention and detection

OOB with ambulation as soon as cleared by surgeon for 2hours DOS

NSQIP Risk estimate for readmission - 13.7%<sup>1</sup>

NSQIP - 2.8%<sup>1</sup>

(above average)

CHADSVASC -8pts = 15.2%<sup>2</sup>



# PREHABILITATION/NUTRITION



# **PSH TARGET FOR NUTRITIONAL INTERVENTION**

General

🔺 colon resections, major abdominal

GYN/ONC

▲ TAH, laparotomy, Lap/Davinci hysterectomy **UROLOGY** 

cystectomy, prostatectomy, nephrectomy JOINTS

▲ TKR, THR, TSR, revisions

#### NEURO

craniotomy, ALIF, PLIF, total disc replacement VASCULAR

AAA, lower extremity bypass **INPATIENT TRAUMA** 







# **CASE STUDIES**

#### Length of Stay (LOS)

Independent study in 2018, revealed decreased LOS by 1.9 days after implementation of PSH and ERAS for cystectomy w/ ileal conduit, >75 years of age.

#### **Cost Savings**

Preoperative lab savings of approximately \$400 per/pt. Increased savings notable for neuro/ortho spine population of \$750 per/pt and \$1500 per/pt for those undergoing total joint replacement (Data from 2015 & 2016)

#### **Quality Metrics**

A PSH participating hospital received an above average Fall 2020 Leapfrog Safety Score of 0.365 (national range 0.00-2.97/ average 0.809) for surgical site infection after colon surgery.



# **PSH VALUE EQUATION**

The Spine Journal 2021 21729-752DOI: (10.1016/j.spine.2021.01.001)



# **PSH TEAM VALUE EQUATION**

#### **Cost Effectiveness**

- A OR utilization increases (FCOTS/ Cancellations/ Case retention)
- Lower testing expenses = higher reimbursement
- Reduction in transfusion and T&S rates increase value
- PSH model is revenue positive vs PATT model

#### **Quality Based Savings**

- Documentation improves risk adjustment scores (RAI)
- Reduction in postoperative complications, readmissions, LOS
- Improved communication

### **Provider Value Equation**

▲ Surgeons/Anesthesiologists less encumbered; increases productivity

### **Patient Value Equation**

- Engages and empowers patient to participate actively
- ▲ Targeted testing decreases cost while improving quality and safety
- Feel "cared" for because the PSH team coordinates their care centrally vs "handoffs" between specialties



### VALUE ADD CONTINUED

- Procedure Pass design and implementation
- A Orthopedic Multidisciplinary Committee
- Post op Rounding
- Transitional Care Mgmt connection to PCPs
- 🔺 Anemia Clinic
- ▲ ERAS for L&D
- Quality Review/ Outcomes Committee



### **SUPPORT NEEDED**

- ▲ Buy-in from related service lines and administration
- Facilitation to reach volumes to support 2 FT NPs within 6 months – 300+ patients
- EPIC support
  - Data Collection/ Reporting
  - Ease of Medical Referral for Surgeons
- Support from PATT team to transition model
- Physical space 2 exam rooms per NP; 1 PC/workspace per NP



### **MISSION STATEMENT: STRATEGIC HEALTH PARTNERS**

# "Improving the lives of those we serve."







THE AMERICAN SURGEON

Southeastern Surgical Congress





**Department of Surgery** 

# Georgia Quality Improvement Programs Multi-Institutional Collection of Postoperative Opioid Data Using ACS-NSQIP Abstraction

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### Funding:



GA Quality Improvement Program









- 1/16 surgical patients prescribed opioids becomes a long-term user<sup>1</sup>
- Overprescribing opioids after surgery is common, and there is a wide variation in opioid prescribing practices<sup>2-4</sup>
- There is minimal state-wide data in Georgia on the usage of perioperative opioidsparing strategies (OSS) and postoperative opioid prescribing practices



### Using 4 Pilot Hospitals in GA

1. To develop and optimize an opioid data capturing platform between GQIP center using ACS-NSQIP

- 2. To understand state-wide usage of opioid sparing strategies
- 3. To determine the avg post-surgical opioid prescriptions in (OMEs) for common surgical procedures and compare these to national guidelines<sup>5-6</sup>
- 4. To determine whether specific patient/surgical factors are associated with opioid sparing strategy use or discharge opioid prescriptions

# Methods

- 7/2019, developed 4 custom NSQIP variables
- 7/2019-12/2019, poor capture of discharge OMEs using a "Free Text" Variable--> Custom Variable Optimization
- Recapture Data from 2/2020-5/2021, for 10 common General Surgery Procedures

**Opioid Sparing Strategy Analysis:** 

 Logistic regression to determine associations with Opioid Sparing Strategy Use

### Discharge Opioid Prescription:

- Calculated Median OMEs for each procedure
- Compared Prescribed OMEs to National Guideline Recommendations

# **Custom Variable Optimization**



# **Opioid Sparing Strategy**

#### Forest Plot of Multivariable Logistic Regression Model Odds Ratios for Opioid Sparing Strategy Use



- African American pts had lower Univariate odds of OSS compared to Caucasian pts 0.69 (0.51, 0.94)
- Wide interfacility variation in OSS usage
- Increased odds of OSS use in Laparoscopic surgery compared to open surgery

# **Discharge Opioid Prescriptions**



Open Hernia % of Scripts > Guideline Cutoff Open Colon % of Scripts > Guideline Cutoff Open HPB % of Scripts > Guideline Cutoff N=19 N=44 N=67 Percentage of Lap Chole % of Scripts > Guideline Cutoff Lap Appy % of Scripts > Guideline Cutoff Lap Colon % of Scripts > Guideline Cutoff **Prescriptions Greater than National Guideline** Recommendations N=163 N=64 N=190 Lap Foregut % of Scripts > Guideline Cutoff



 $\bigcirc \% \le \text{Guideline}$ 

# Conclusions

- Drop-Down selection outperforms "Free Text" variables using custom NSQIP abstraction for discharge prescriptions
- There is facility and case type variation in use of an opioid sparing strategy
- 7-10 common general surgery procedures had increased prescription OMEs compared to national recommendations

# Future

- Expand custom NSQIP variable collection to additional GQIP centers?
- Use claims data or other datasets to determine discharge prescriptions throughout Georgia, including Rural Georgia
- Expand discharge prescription work to the Trauma side of GQIP
- Develop consensus-based perioperative multimodal pain management and discharge prescription guidelines and implement in GA
- Develop a user friendly GQIP website as a guideline and project repository

# References

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# Appendix

# Results

- N=1,026
  - Discharge Prescription Analysis, N=721 (305 pts excluded for missing data)
  - Opioid Sparing Strategy Analysis, N=820 (206 pts excluded for missing data)
- Cases Included
  - Open General Surgery: Colon, Inguinal Hernia, Hepatobiliary, Midgut, Ventral Hernia
  - Laparoscopic General Surgery: Appendectomy, Colon, Cholecystectomy, Inguinal Hernia, Foregut

### Table 1. GQIP Opioid Data for Open General Surgery Cases

Variable	Open Colon (N=67)	Open Hernia (N=44)	Open HPB (N=19)	Open Midgut (N=45)	Open Ventral (N=27)	Open Gen Surg (N=202)
Facility Facility 1 Facility 2 Facility 3 Facility 4	30 (46.9%) 31 (46.3%) 2 (3.0%) 6 (9.4%)	26 (59.1%) 17 (38.6%) 1 (2.3%) 0	4 (21.1%) 13 (68.4%) 2 (10.5%) 0	15 (33.3%) 25 (55.6%) 5 (11.1%) 0	21 (77.8%) 6 (22.2%) 0 0	96 (47.5%) 92 (45.5%) 10 (5.0%) 4 (2.0%)
Age	58.3 ± 13.8	56.9 ± 15.8	59.5 ± 11.6	54.2 ± 13.8	53.2 ± 14.9	56.5 ± 14.2
Sex Female Male	33 (49.3%) 34 (50.7%)	3 (6.8%) 41 (93.2%)	10 (52.6%) 9 (47.4%)	23 (51.1%) 22 (48.9%)	15 (55.6%) 12 (44.4%)	84 (41.6%) 118 (58.4%)
Race White Black Hispanic	42 (62.7%) 24 (35.8%) 1 (1.5%)	24 (54.6%) 18 (40.9%) 2 (4.6%)	8 (42.1%) 11 (57.9%) 0	17 (37.8%) 27 (60.0%) 1 (2.2%)	10 (37.0%) 17 (62.9%) 0	101 (50.0%) 97 (48.0%) 4 (2.0%)
Admit Status Inpatient Outpatient	67 (100%) 0	8 (18.2%) 36 (81.8%)	17 (89.5%) 2 (10.5%)	45 (100%) 0	14 (51.9%) 13 (48.2%)	151 (74.8%) 51 (25.3%)
Case Status Elective Emergent	47 (70.2%) 20 (29.9%)	37 (84.1%) 7 (15.9%)	18 (94.7%) 1 (5.3%)	28 (62.2%) 17 (37.8%)	18 (66.7%) 9 (33.3%)	148 (73.3%) 54 (26.7%)
Readmission	7 (10.5%)	0	1 (5.3%)	5 (11.1%)	1 (3.7%)	14 (6.9%)
Reoperation	2 (3.1%)	0	0	2 (4.4%)	0	6 (3.0%)
Opioid Sparing Yes No	23 (46.0%) 27 (54.0%)	8 (28.6%) 20 (71.4%)	8 (53.3%) 7 (46.7%)	17 (47.2%) 19 (52.8%)	4 (30.8%) 9 (69.2%)	60 (42.3%) 82 (57.8%)
Discharge Script (Total MME)	124.5 ± 65.5 128 (75-150)	116.7 ± 60.2 105 (75-150)	151.6 ± 68.9 150 (90-225)	115.3 ± 45.6 113 (75-150)	112.0 ± 74.7 90 (75-120)	121.7 ± 62.5 105 (75-150)
Discharge Script (Oxy 5mg)	16.6 ± 8.7 17 (10-20)	15.6 ± 8.0 14 (10-20)	20.2 ± 9.2 20 (12-30)	15.4 ± 6.1 15 (10-20)	14.9 ± 9.9 12 (10-16)	16.2 ± 8.3 14 (10-20)
Guideline ≤ >	33 (49.3%) 34 (50.7%)	14 (31.8%) 30 (68.2%)	7 (36.8%) 12 (63.2%)	26 (57.8%) 19 (42.2%)	15 (55.6%) 12 (44.4%)	



### Table 2. GQIP Opioid Data for Laparoscopic General Surgery Cases

Variable	Lap Appy (N=163)	Lap Colon (N=64)	Lap Chole (N=190)	Lap Hernia (N=85)	Lap Foregut (N=17)	Lap Gen Surg (N=519)
Facility Facility 1 Facility 2 Facility 3 Facility 4	62 (38.0%) 35 (21.5%) 53 (32.5%) 13 (8.0%)	30 (46.9%) 27 (42.2%) 1 (1.6%) 0	86 (45.3%) 48 (25.3%) 37 (19.5%) 19 (10.0%)	55 (64.7%) 15 (17.7%) 7 (8.2%) 8 (9.4%)	2 (11.8%) 15 (88.2%) 0 0	235 (45.3%) 140 (27.0%) 98 (18.9%) 46 (8.9%)
Age	41.0 ± 15.5	59.3 ± 12.8	48.0 ± 15.9	53.7 ± 16.9	63.1 ± 12.6	48.6 ± 16.8
Sex Female Male	82 (50.3%) 81 (49.7%)	33 (51.6%) 31 (48.4%)	138 (72.6%) 52 (27.4%)	15 (17.7%) 70 (82.4%)	12 (70.6%) 5 (29.4%)	280 (53.9%) 239 (46.1%)
Race White Black Hispanic	100 (61.4%) 49 (30.1%) 14 (8.6%)	33 (51.6%) 29 (45.3%) 2 (3.2%)	96 (50.5%) 83 (43.7%) 11 (5.8%)	55 (64.7%) 29 (34.1%) 1 (1.2%)	12 (70.6%) 4 (23.5%) 1 (5.9%)	296 (57.0%) 194 (37.4%) 29 (5.6%)
Admit Status Inpatient Outpatient	72 (44.2%) 91 (55.8%)	64 (100%) 0	89 (46.8%) 101 (53.2%)	4 (4.7%) 81 (95.3%)	12 (70.6%) 5 (29.4%)	241 (46.4%) 278 (53.6%)
Case Status Elective Emergent	68 (41.7%) 95 (58.3%)	62 (96.9%) 2 (3.2%)	160 (84.2%) 30 (15.8%)	83 (97.7%) 2 (2.4%)	17 (100%) 0	390 (75.1%) 129 (24.9%)
Readmission	3 (1.8%)	7 (10.9%)	5 (2.6%)	4 (4.7%)	0	19 (3.7%)
Reoperation	1 (0.6%)	2 (3.1%)	1 (0.5%)	3 (3.5%)	0	7 (1.3%)
Opioid Sparing Yes No	90 (66.7%) 45 (33.3%)	40 (75.5%) 13 (24.5%)	97 (59.9%) 65 (40.1%)	34 (50.0%) 34 (50.0%)	7 (46.7%) 8 (53.3%)	268 (61.9%) 165 (38.1%)
Discharge Script (Total MME)	88.8 ± 33.8 90 (75-100)	123.3 ± 56.4 116 (75-150)	102.4 ± 51.0 90 (75-135)	109.3 ± 67.6 90 (75-112)	89.3 ± 41.4 90 (75-90)	101.5 ± 51.2 90 (75-135)
Discharge Script (Oxy 5mg)	11.8 ± 4.5 12 (10-13)	16.4 ± 7.5 15.5 (10-20)	13.6 ± 6.8 12 (10-18)	14.6 ± 9 12 (10-15)	11.9 ± 5.5 12 (10-12)	13.5 ± 6.8 12 (10-18)
Guideline ≤ >	77 (47.2%) 86 (52.8%)	23 (35.9%) 41 (64.1%)	82 (43.2%) 108 (56.8%)	45 (52.9%) 40 (47.1%)	7 (41.2%) 10 (58.8%)	



Variable	Opioid Sparing No (N=277)	Opioid Sparing Yes (N=554)	Univariate OR (95 CI)	Multivariable OR (95 Cl)	
Facility Facility 1 Facility 2 Facility 3 Facility 4	158 (57.0%)) 86 (31.1%) 20 (7.2%) 13 (4.3%)	79 (14.3%) 134 (24.2%) 296 (53.4%) 45 (8.1%)	REF 3.12 (2.12-4.57) 29.6 (17.5-50.1) 6.92 (3.53-13.58)	REF 3.37 (2.26-5.04) 29.7 (17.4-50.8) 6.82 (3.44-13.5)	
Age	53.4 ± 16.0	54.3 ± 16.6	0.99 (0.99-1.00)		
Sex Female Male	132 (47.6%) 145 (52.3%)	293 (52.9%) 261 (47.1%)	REF 0.81 (0.61-1.08)		
Race White Black Hispanic	145 (52.4%) 120 (43.3%) 12 (4.3%)	335 (60.5%) 192 (34.7%) 27 (4.9%)	REF 0.69 (0.51-0.94) 0.97 (0.48-1.98)	REF 0.87 (0.61-1.25) 0.79 (0.35-1.81)	
Case Type Open Gen Surg Lap Gen Surg	90 (32.8%) 184 (67.2%)	111 (20.3%) 435 (79.7%)	REF 1.92 (1.38-2.66)	REF 1.61 (1.06-2.43)	
Admit Status Inpatient Outpatient	162 (58.5%) 115 (41.5%)	269 (48.6%) 285 (51.4%)	REF 1.49 (1.12-2.00)	REF 0.98 (0.68-1.43)	
Case Status Elective Emergent	217 (78.3%) 60 (19.8%)	422 (76.2%) 132 (23.8%)	REF 1.13 (0.80-1.56)	REF 0.82 (0.54-2.92)	
Opioid Script <= Guideline > Guideline	106 (44.2%) 134 (55.8%)	166 (47.0%) 187 (53.0%)	REF 0.89 (0.64-1.24)		
Readmission	13 (4.7%)	25 (4.5%)	0.96 (0.48-1.91)	1.32 (0.59-2.92)	
Reoperation	8 (2.9%)	10 (1.8%)	0.62 (0.24-1.58)		

### Table 4. Univariate & Multivariable Odds Ratios Modeling Variable Odds on Opioid Sparing Strategy Usage

# Future Deliverables from Pilot Study:

- Aim 1 (Multicenter Opioid Collection Platform):
  - Further Optimize an opioid data capturing platform for GQIP hospital collaboration
- Aim 2 (Avg MMEs for Gen Surg Cases):
  - Capture additional data from other centers surrounding General Surgery opioid discharge scrips
  - Develop a State-wide guideline for opioid discharge scrips, to bring the majority of procedures within opioid guideline recommendations
- Aim 3 (Opioid Sparing Strategy):
  - Protocolize the usage of a State-wide (vetted) opioid-sparing strategy plan for every general surgery procedure
  - Formalize a state-wide definition
- Aim 4 (Pain Management Disparities):
  - Continue to be cognizant of potential disparities across the state with regards to pain medication prescriptions

# Additional Directions

- Use this data to partner with State Health Office
  - Rural Health Grant
- Expand this to Trauma Collaborative
  - Study "common" trauma patient mechanisms and the use of multimodal pain management in trauma and outpatient prescriptions

Methods

- 4 of 10 centers were selected to collect data on multimodal pain management and opioid prescription data
- 4 custom NSQIP variables were developed
  - Perioperative opioid usage
  - Perioperative non-opioid usage
  - Opioid sparing strategy
  - Discharge opioid prescriptions
- Optimization of collection platform
  - Discharge prescriptions was expanded from 1-"Free Text" Variable to 4- Drop-down Selection Variables
- Data Collection via SCRs, \*2nd collection from 2/2020-5/2021
- Descriptive Stats, Inferential Stats, Logistic Regression & Linear Regression

Table 5, Open General Surgery Cases, Linear Regression Variable Association with Amount of Opioids Prescribed at Discharge

Variable			SLR Coefficient Estimate (Std Error, p-value)	Multiple LR Coefficient Estimate (Std Error, p-value)
	Descriptive stats (N=202)	Discharge Script (MME)		
Age	56.5 ± 14.2			
Race White Black/Hispanic	101 (50.0%) 101 (50.0%)	120 (75-150) 105 (75-150)	-3.43 (8.89, 0.70)	5.40 (10.6, 0.61)
Admit Status Outpatient Inpatient	51 (25.3%) 151 (74.8%)	100 (75-135) 113 (75-150)	11.1 (10.3, 0.28)	-3.89 (13.4, 0.77)
Case Status Elective Emergent	148 (73.3%) 54 (26.7%)	105 (75-150) 113 (75-150)	0.04 (10.1, 0.99)	7.38 (13.0, 0.57)
Length of Stay	4 (1-7)			
Readmission No Yes	188 (93.1%) 14 (6.9%)	109 (75-150) 83 (75-150)	-9.80 (17.3, 0.57)	-14.2 (23.0, 0.54)
Opioid Sparing No Yes	82 (57.8%) 60 (42.3%)	105 (75-140) 135 (75-165)	11.4 (10.5, 0.28)	14.3 (11.0, 0.19)
Facility Facility 1 Facility 2 Facility 3 Facility 4	96 (47.5%) 92 (45.5%) 10 (4.9%) 4 (2.0%)	90 (75-135) 135 (90-180) 83 (60-135) 150 (143-263)	  	  

Table 6, Lap General Surgery Cases, Linear Regression Variable Association with Amount of Opioids Prescribed at Discharge

Variable			SLR Coefficient Estimate (Std Error, p-value)	Multiple LR Coefficient Estimate (Std Error, p-value)
	Descriptive stats (N=202)	Discharge Script (MME)		
Age	48.6 ± 16.8			
Race White Black/Hispanic	296 (57.0%) 223 (42.9%)	90 (75-113) 90 (75-135)	5.56 (4.62, 0.23)	3.66 (5.21, 0.48)
Admit Status Outpatient Inpatient	278 (53.6%) 241 (46.4%)	90 (75-113) 90 (75-135)	2.71 (4.58, 0.55)	
Case Status Elective Emergent	390 (75.1%) 129 (24.9%)	90 (75-135) 90 (75-113)	-7.81 (5.26, 0.14)	-7.65 (6.07, 0.21)
Length of Stay	1 (0-2)		3.07 (1.04, 0.003)	2.49 (1.17, 0.03)
Readmission No Yes	500(96.3%) 19 (3.7%)	90 (75-135) 90 (75-150)	21.6 (12.3, 0.08)	19.6 (13.7, 0.15)
Opioid Sparing No Yes	165 (38.1%) 268 (61.9%)	90 (75-113) 90 (75-135)	2.21 (5.32, 0.68)	3.03 (5.31, 0.57)
Facility Facility 1 Facility 2 Facility 3 Facility 4	235 (45.3%) 140 (27.0%) 98 (18.9%) 46 (8.9%)	75 (64-113) 90 (90-150) 75 (75-90) 150 (90-180)	  	   
Variable	Descriptive stats (N=202)	Discharge Script (MME)	SLR Coefficient Estimate (Std Error, p-value)	Multiple LR Coefficient Estimate (Std Error, p-value)
--	----------------------------------	--	---	---
Age	64.5 ± 10.8			
Race White Black/Hispanic	93 (46.3%) 108 (53.7%)	140 (140-210) 150 (140-210)	0.86 (6.31, 0.89)	0.66 (6.70, 0.92)
Admit Status Outpatient Inpatient	45 (22.4%) 156 (77.6%)	210 (140-210) 140 (140-210)	-8.82 (7.49, 0.24)	-15.4 (8.30, 0.06)
Case Status Elective Emergent	197 (98.0%) 4 (2.0%)	150 (140-210) 145 (140-150)		-
Length of Stay	1 (1-2)			-
Readmission No Yes	197 (98.0%) 4 (2.0%)	150 (140-210) 150 (145-180)		
Opioid Sparing No Yes	19 (9.5%) 150 (88.8%)	210 (210-210) 140 (140-210)	-16.9 (10.4, 0.11)	-17.7 (10.4, 0.09)
Facility Facility 1 Facility 2 Facility 3 Facility 4	190 (94.5%) 11 (5.5%)  	140 (140-210) 150 (140-210)  		



Improving Surgical Care & Recovery (ISCR)

### Muhammad Irfan Saeed, MD, FACS



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### **Disclosures: No Financial Conflicts**



- 478 bed Academic Health Center with Level 1 Trauma
  - 154 bed Children's Hospital
- More than 80
   Outpatient Practice
   Sites
- Currently enrolled in the ISCR Colorectal, Orthopedic & EGS service lines





# **Objectives**

- What is Improving Surgical Care & Recovery (ISCR) Program?
- Goals & Benefits of ISCR
- Implementation Process
  - With potential challenges of implementation
- Monitoring Data at AU Health
  - Examples of ISCR reports for 2 service lines
  - Research accomplishments





# What is ISCR?

- Collaboration between AHRQ, ACS, and Johns Hopkins (5 year grant that ends December 2022)
- Supports hospitals across U.S. in the implementation of evidence based ERAS pathways as part of the national perioperative collaborative
- Participation is voluntary with no fee to join the program at this time
- 4 ISCR Service Lines:
  - Colorectal Includes all applicable Colorectal CPT codes
  - Orthopedics Includes all Total Hip, Total Knee & Hip Fracture Procedures
  - Emergency General Surgery (EGS) Includes Urgent & Emergent Cholecystectomy, Appendectomy and Other Exploratory Laparotomy Procedures to include the Colorectal Procedures
  - **GYN** Includes applicable Hysterectomy/ Myomectomy CPT codes
- Currently <u>342</u> unique hospitals enrolled in ISCR
  - 208 hospitals in 1 ISCR service line
  - <u>86 hospitals in 2 ISCR service lines</u>
  - <u>36 hospitals in 3 ISCR service lines</u>
  - <u>12 hospitals in all 4 ISCR service lines</u>
- Differences from Adult NSQIP for Abstraction:
  - Additional mandatory ERAS variables (with applicable criteria) for each specific service line of enrollment
  - Provides <u>ISCR benchmarking reports</u> for each service line of enrollment





# Why we needed the ISCR Program?

#### ALL CASES ALL CASES 4 of 15 Mortality -0000Mortality -0000-(12 of 12 Morbidity 3 of 15 -000 11 of 12 Morbidity Cardiac 11 of 15 12 of 12 Cardiac Pneumonia 5 of 15 12 of 12 Pneumonia Unplanned Intubation 9 of 15 Rank Unplanned Intubation 12 of 12 tal Rank Ventilator > 48 Hours 5 of 15 Ventilator > 48 Hours 12 of 12 Hospital -00-0 VTE 8 of 15 10 of 12 VTE Renal Failure 7 of 15 Ne -0000012 of 12 Renal Failure Collabora UTI 1 of 15 5 of 12 UTI -<u>\_\_\_\_\_</u> 8 11 of 15 SSI 9 of 12 SSI $\odot$ 5 of 15 Sepsis 11 of 12 Sepsis C.diff Colitis 14 of 15 C.diff Colitis 12 of 12 ROR 5 of 15 ROR 10 of 12 Readmission 7 of 15 Readmission $\infty +$ 11 of 12 1 10 20 30 40 50 60 70 80 90 100 1 10 20 30 40 50 60 70 80 90 100 Adjusted Percentile Adjusted Percentile

#### GSQC AU Health Report Jan 2017 to Dec 2017 procedures

#### GSQC AU Health Report Jan 2020 to Dec 2020 procedures



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# **Goals of ISCR Program**

- Multi-modal analgesia & reduce opioid usage
- Decrease variability among surgeons
- Improve surgical outcomes
- Reduce length of stay and readmissions
- Improve patient experience and satisfaction
- Encourages multidisciplinary collaboration and culture of safety





# **Benefits of ISCR Program Participation**

- Provided with the <u>clinical pathways/ protocols</u> for the specific surgical procedures of service line enrollment
- Provided with <u>evidence based research papers</u> for surgery and anesthesiology that is pertinent for the specific surgical service line
- Provided with <u>educational resources</u> such as checklists, pamphlets, ERAS booklets, guidelines and educational tools, order sets and other resources that can be modified for each organization/ EMR
- Provided with accessibility to <u>ISCR benchmarking reports</u> to monitor process measure compliance and outcomes measure results





### **Example of ISCR Colorectal Resources**

#### **ISCR Colorectal Checklist**

#### **ISCR Colorectal Evidence Based Journal Articles**

RIOR TO	SURGERY
Preop E	RAS Patient Education
ROPER	ATIVE AREA
Mecha	nical bowel preparation completed at home
Oral an	tibiotics completed at home
Bathing	; completed at home
Glucose	e checked and appropriate action taken
Carboh	ydrate drink completed preoperatively (follow procedure for diabetics)
Multim	odal Pre-Anesthesia – Gabapentin, Tylenol, etc
Preope	rative Normothermia- blankets or forced air warmer
Region	al analgesia (Epidural, Spinal or TAP, completed or consented if applicable)
TRAOP	ERATIVE AREA
Prophy	actic Antibiotic administered prior to the surgery
Subcut	aneous heparin administered prior to the surgery
Forced	air warmer applied to achieve Normothermia
Standa	rd Anesthesia Pathway to include Regional, Non-Narcotic Analgesia, N&V Prophylaxis
Ventila	tion- Tidal volume 6-8 ml/kg
Euvoler	nia- agreement with anesthesia & surgery for intraop fluid volumes for specific surg procedures
Avoid E	)rains/ NG Tubes
COVER	YROOM
ERAS P	ACU Phase 1 Orders Initiated/ ERAS Lidocaine Infusion Order Initiated
PATIEN	T NURSING UNIT
Enhand	ed recovery order set used postoperatively:
•	VTE Prophylaxis
•	Multimodal analgesia with non-narcotic meds & medication for postop N&V
•	Early Alimentation
•	Early Ambulation
	Early Urinary Catheter Removal

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#### COLLECTIVE REVIEW

#### Surgical Technical Evidence Review for Colorectal Surgery Conducted for the AHRQ Safety Program for Improving Surgical Care and Recovery

Kristen A Ban, MD, Melinda M Gibbons, MD, MSHS, FACS, Clifford Y Ko, MD, MS, MSHS, FACS, Elizabeth C Wick, MD, FACS

#### PRACTICE PARAMETERS

Practice Guidelines for Preoperative Fasting and the Use of Pharmacologic Agents to Reduce the Risk of Pulmonary Aspiration: Application to Healthy Patients Undergoing Elective Procedures

An Updated Report by the American Society of Anesthesiologists Task Force on Preoperative Fasting and the Use of Pharmacologic Agents to Reduce the Risk of Pulmonary Aspiration\*



### **ISCR Projected Implementation Timeline**







### **Barriers to ISCR Implementation**

- Resistance to change by provider and patients
- Culture change for the guidelines (such as Gatorade)
- Education to the multiple providers
- Setting patient expectations

### Limited resources

- Nursing resources (Navigators) and abstraction resources
- Identifying local surgeon champions for each service line
- Staffing resources pulled to assist in other areas during the pandemic

### Lack of consistency in staffing

- Rotating residents
- Large surgical or anesthesia practices
- IT Challenges
- Consistent buy in from IT leadership to develop & implement the standardized order sets in a timely manner
- Providers' belief that implementation would be too difficult
- Developing multidisciplinary team





# How we started the ISCR Implementation



- Obtained leadership support and completed enrollment requirements
- Built our multidisciplinary team & scheduled consistent meetings (meetings continued using Microsoft TEAMS during pandemic)

<u>Our ISCR Steering Committee Team</u>: Lead surgeon champion & local surgeon champions for each specific service line, anesthesia providers, hospitalist, perioperative leaders, SCR(s) / Project Lead, ERAS Nurse Navigator(s), IT representative, Preoperative/ Postoperative Nursing representatives, Nursing Unit representatives

- Reviewed the pathway & resources, engaged provider support, developed order sets and booklet/ pamphlets & reviewed opportunities at each meeting (electronic educational tools were developed by our Navigators during pandemic & PDSA review of issues)
- Presented updates to senior leadership, engaged with ISCR, and developed timelines for projected service line start dates

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<u>3 Essential Components</u>: Leadership, Resources & Data



# Examples of Some Additional ISCR Variables in the Abstraction

#### **Ortho ERAS form**

#### **Emergency General Surgery ERAS form**

Enhanced Recovery		Enhanced Recovery	
Orthopedics		Outpatient Opioids <= 10 Days Before Admit	O Yes O No
Outpatient Opioids <= 10 Days Before Admit	○ Yes ○ No	Patient Education	O Yes O No
Evidence of Advanced Care Planning	O Yes O Na	Preop VTE Chemoprophylaxis	~
	⊖ fes ⊖ No	Surgical Approach	~
Pre-admission Counseling	○ Yes ○ No	Anti-emetic Prophylaxis	O Yes O No
Preop Delirium	○ Yes ○ No	Multi-modal Pain Management First Poston VTE Chemosrophylaxis Dose	O Yes O No
Smoking Cessation 4 Weeks Preop	○ Yes ○ No	This rostop vite onemoprophylaxis bose	
Tranexamic Acid (TXA) Use	○ Yes ○ No	N/A	
Use of Regional Anesthesia	~	First Postop Mobilization	
Multi-modal Pain Management		N/A	
	0.103 0.110	First Postop Intake of Liquids	
First Postop Mobilization		N/A	
N/A		First BID Mobilization	
Foley Removal	I     I </td <td>First Postop Intake of Solids</td> <td></td>	First Postop Intake of Solids	
Foley Not Placed			
Date Pain Controlled with PO Medication		Foley Removal	
	MM DD YYYY	Foley Not Placed Prolonged Foley Catheterization	
N/A			
Medical DVT Prophylaxis Continued 28 Days Postop	○ Yes ○ No	IV Fluid Discontinuation	
Weight Bearing as Tolerated (WBAT) on POD #1		N/A	
Dester Dell'ing de fololated (MDRI) on Fob inf	<b>•</b>	Date of Return of Bowel Function	
Postop Delirium	⊖ Yes ⊖ No	N/A	
Opioid Prescribed at Discharge	○ Yes ○ No	Opioid Prescribed at Discharge	O Yes O No



### **Review Our Data for Opportunities**

**ISCR Elective Total Hip/ Knee Procedures** 

ISCR (ERAS) Process Measures	Jan 1, 2020 to Mar 31, 2021 Our Rates Baseline Data	Jan 1, 2020 to Mar 31, 2021 ISCR Rates	Apr 1, 2021 to Jan 31, 2022 Our Rates Post Implementation Data	Apr 1, 2021 to Jan 31, 2022 ISCR Rates
# of Reviews	159		173	
First Postop Mobilization w/in 24 hours of surgery end time	91.6%	88.9%	<b>90.6%</b>	88.4%
Medical DVT Prophylaxis for 28 Days Postop	98.1%	58.2%	<b>98.8</b> %	60.4%
Weight Bearing as Tolerated POD#1	98.1%	93.4%	100%	94.8%
Transexamic Acid (TXA) Use	97.5%	85.3%	97.1%	87.3%
Multi Modal Pain Management	76.1%	82.1%	99.4%	86.9%
Postop Foley Removal by POD#1	100%	99.0%	100%	99.1%
ISCR (ERAS) Outcomes Measures				
30 Day Readmissions	5.7%	3.0%	4.6%	3.0%
30 Day Unplanned Returns to OR	3.1%	1.5%	2.9%	1.4%
30 Day SSIs	1.9%	1.5%	3.5%	1.6%
30 Day UTIs	0.0%	0.7%	0.0%	0.6%
30 Day VTEs/ PEs	1.9%	0.8%	0.6%	0.7%

### **EGS Service Line for Appendectomy Procedures**

### **Urgent & Emergent procedures**

ISCR Process Measures- baseline data Jan 1, 2020- Aug 14, 2021 101 procedures		ISCR Process Measures implemented 8/15/21 Aug 15, 2021 to Jan 31, 2022 36 procedures			
Process Measure			Process Measure		
Patient Education 9.90% Facility Performance 44.40% ISCR Performance	First Postop Intake of Liquids <b>96.10%</b> Facility Performance <b>95.43%</b> ISCR Performance	First Postop Mobilization <b>98.65%</b> Facility Performance <b>90.35%</b> ISCR Performance	Patient Education 33.33% Facility Performance 61.10% ISCR Performance	First Postop Intake of Liquids <b>92.31%</b> Facility Performance <b>95.73%</b> ISCR Performance	First Postop Mobilization <b>86.36%</b> Facility Performance <b>87.64%</b> ISCR Performance
Foley Removal <b>100.00%</b> Facility Performance <b>99.82%</b> ISCR Performance	Multi-modal Pain Management <b>75.00%</b> Facility Performance <b>57.64%</b> ISCR Performance		Foley Removal <b>100.00%</b> Facility Performance <b>99.88%</b> ISCR Performance	Multi-modal Pain Management <b>88.89%</b> Facility Performance <b>68.25%</b> ISCR Performance	
		Leg	end: Patients discha	arged on POD 0 w/ no documentation of liqu e measures from modeling	uids/ mobilization selected as "N/A" which



Legend: - > 80% Adherence - Between 70% and 80% Adherence - < 70% Adherence

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### **EGS Service Line for Appendectomy Procedures**

### **Urgent & Emergent procedures**

ISCR Outcomes Measures- baseline data Jan 1, 2020- Aug 14, 2021 101 procedures Postoperative Occurrences			ISCR Outcomes Measures implemented 8/15/21 Aug 15, 2021 to Jan 31, 2022 36 procedures			
			Postoperative Occurrences			
30-Day Readmission	30-Day SSI	30-Day UTI	30-Day Readmission	30-Day SSI	30-Day UTI	
<b>0.99%</b>	<b>1.98%</b>	<b>0.00%</b>	<b>8.33%</b>	<b>5.56%</b>	<b>0.00%</b>	
Facility Performance	Facility Performance	Facility Performance	Facility Performance	Facility Performance	Facility Performance	
<b>4.02%</b>	<b>3.83%</b>	<b>0.29%</b>	<b>3.60%</b>	<b>4.45%</b>	<b>0.44%</b>	
ISCR Performance	ISCR Performance	ISCR Performance	ISCR Performance	ISCR Performance	ISCR Performance	
30-Day VTE	Length of Stay (Mean Days)	Return of Bowel Function (Mean Days)	30-Day VTE	Length of Stay (Mean Days)	Return of Bowel Function (Mean Days)	
<b>0.00%</b>	<b>1.76</b>	<b>0.25</b>	<b>2.78%</b>	<b>2.64</b>	<b>0.56</b>	
Facility Performance	Facility Performance	Facility Performance	Facility Performance	Facility Performance	Facility Performance	
<b>0.17%</b>	<b>1.60</b>	<b>0.67</b>	<b>0.19%</b>	<b>1.63</b>	<b>0.68</b>	
ISCR Performance	ISCR Performance	ISCR Performance	ISCR Performance	ISCR Performance	ISCR Performance	



**2 SSIs-** both PATOS, but this is not a consideration in ISCR assignments/ reports



### **Research Accomplishments**

#### **2020 ACS Quality and Safety Conference**







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# **ACS Meritorious Award**



### AU Health received the High Risk Category - ACS Meritorious Award

The American College of Surgeons National Surgical Quality Improvement Program congratulates AU Medical Center for achieving "Meritorious" status with regard to the composite quality score in the High Risk category in the outcome areas of:

Mortality, Cardiac Occurrences, Respiratory Occurrences (PNA), Unplanned Intubation, Ventilator >48 Hours, Renal Failure, SSI & UTI for high risk surgical cases for the performance period of January 1, 2020 to December 31, 2020

The press release lists the top 10% of participating hospitals for achieving this award





# Conclusion



It has taken a commitment from all project team members to:

- review the best practices/ protocols
- educate the staff and physicians on new initiatives
- implement the ISCR (ERAS) protocols that are <u>case specific</u> (not surgeon specific) within our organization
- provide data transparency and routine audits of processes

to achieve the successful results and provide safer care and better outcomes





### Acknowledgements

Thanks to the following persons for their contributions to improving the outcomes in our surgical patients:

#### **Project Leaders:**

Dr. Muhammad Saeed, Adult NSQIP/ ISCR Surgeon Champion Nancy Kotti (RN), ISCR Project Lead/ Surgical Clinical Reviewer Allen Kelly (RN), AVP, Perioperative Services Dr. Kelly Homlar, Surgeon Champion- ISCR Orthopedic service line Dr. Andrew Lawson, Surgeon Champion- ISCR Emergency General Surgery service line

#### **Team Participants:**

Emily Schreiber, ERAS Nurse Navigator Dr. Akbar Herekar, Anesthesia Dr. Fairouz Chibane, Surgical Resident Krista Penn, Perioperative Services Director Dipti Donald, Floor Nursing Maria Whittington, Clinic Nursing Peter Stoehr, ERAS Nurse Navigator Dr. Paramvir Singh, Anesthesia Bao Ling Adam, Residency Program Andrea Putzier, Perioperative Nursing LaDonna Walker, Floor Nursing Marjorie Borchik, Clinic Nursing Dr. Steffen Meiler, Anesthesia Sarah Cartwright, (RN) Anesthesia Dr. Krisztina Nadasy, Hospitalist Debra Marranci, Perioperative Nursing Maria Immonen, Clinic Nursing Tina Dixon, Surgical Clinical Reviewer

#### **Project Support:**

Dr. Caprice Greenberg, Chairman of Department of Surgery Dr. Phillip Coule, CMO Dr. Pascha Schafer, CQO Virginia Hawkins, Director Clinical Quality Excellence Erin Stillinger, Manager Clinical Quality Excellence

#### All other persons that supported the project efforts







# **QUESTIONS?**









### American College of Surgeons National Surgical Quality Improvement Program

# Surgical Clinical Reviewer (SCR) Tips for Success

Nancy Kotti, MSA, BSN, RN, CNOR

Lead NSQIP Coordinator, AU Health



### **Disclosures:** No Conflicts





478 bed Academic Medical Center with Level 1 Trauma

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- 154 bed Children's Hospital
  - More than 80 Outpatient Practice Sites
  - Enrolled in Adult NSQIP, Peds NSQIP, TQIP, & MBSAQIP
  - Enrolled in ISCR Colorectal, Orthopedic & EGS service lines



## **Objectives**

# Provide tips and information that may assist the NSQIP Surgical Clinical Reviewer (SCR)



### Prioritize Tasks, Be Organized, Remain Focused

Strive to complete reviews well ahead of the 90-day lock date

- Provide time for patient follow ups and Surgeon Champion reviews
- Complete reviews in an <u>electronic manner</u> (with little to no paper)- strive to be as efficient, as possible
- Know your timeframes for the various elements
- Remain focused on what is in the documentation (we cannot make assumptions)
- Work in a quiet location without distractions
- Put the clinical puzzle together
- Use your resources for questions/ guidance
- Be willing to always learn more & ask questions







## **Difficult Clinical Scenarios**

**O Persevere & re-review the documentation with the criteria** 

- Brainstorm with another clinical reviewer if using a resource outside the organization, send the scenario with <u>no</u> identifiers
- Utilize Clinical Support for guidance
- Summarize the case with key information & utilize your Surgeon Champion for reviewing occurrences



### **Clinical Support Responses**

### How are we handling the difficult scenarios?

 Review the <u>actual documentation</u> along with our NSQIP criteria during a collaborative review with Surgeon Champion & team members for postoperative occurrences— sometimes he will ask pertinent questions that require us to dig deeper for the clarification that is needed for determining the assignment

#### Patient: <u>MRN:</u> <u>DOS:</u> <u>Procedure</u>: Repair of Incarcerated Ventral Hernia <u>Surgeon:</u>

#### Preop Risk Factors:

Urgent Procedure ? y/o BMI=? Preop SIRS

Per Op Note: Findings- 13cm x 8cm fascial defect

#### Assigned: Superficial SSI

**Per Date? ES Note:** presents with complaint of drainage from her surgical wound. She states she had a hernia surgery approximately 2 weeks ago and had staples removed earlier this week. On Friday she noticed a foul smell and this evening noticed some brownish discharge from the top of her wound.

Physical Exam: Large incision with steri strips and small area of superficial dehiscence with mild purulence at the cephalad portion of incision without induration or surrounding erythema, otherwise incision is well-appearing, soft, non-tender, non-distended, obese. Impression: Superficial incisional surgical site infection; Orders: amoxicillin-clavulanate, 1 tab, PO, Tab, Q12HR, 14 day(s)

**Per Date? Practice Site Note**: presented to ED with concerns of superficial surgical site infection and was given course of Augmentin. No leukocytosis. Patient is doing well today. Denies fever chills nausea vomiting diarrhea, reports drainage from incision minimal. Wound well healing, small area of dehiscence noted superiorly



The patient in the case you are abstracting was noted to have a history of PVD, and he was admitted to the ED with severe pain in his RLE

~12 hours prior to going to the OR, HR is 98, T is 101.1 F and WBC is 13.2

He went to the OR for a right femoral bypass due to a thrombus in his femoral artery which you capture in the sampling as the primary procedure. During the same OR encounter, the patient had a left great toe amputation and purulence was noted intraoperatively at the amputation site and there was a + intraoperative cx of MRSA from toe wound

On POD1, the patient's WBC is 12.8, HR is 96, and RR 20. The patient remained on a Heparin gtt from the day of admission to the day of discharge (POD 17)

Would you assign preop Sepsis to this case?

Would Vein Thrombosis Requiring Therapy be assigned to this case?

Would you assign a postop SSI to this case?

Would you assign postop Sepsis or Septic Shock to this case? If so, would PATOS be assigned to this case?



The patient in the case you are abstracting was noted to have a history of peripheral vascular disease, and he was admitted to the ED with severe pain in his RLE

~12 hours prior to going to the OR, HR is 98, T is 101.1 F and WBC is 13.2

He went to the OR for a right femoral bypass due to a thrombus in his femoral artery which you capture in the sampling as the primary procedure. During the same OR encounter, the patient had a left great toe amputation and purulence was noted intraoperatively at the amputation site and there was a + intraoperative cx of MRSA from the toe wound

On POD1, the patient's WBC is 12.8, HR is 96, and RR 20. The patient remained on a Heparin gtt from the day of admission to the day of discharge (POD 17)

Would you assign preop Sepsis to this case? Yes w/ SIRS & intraoperative findings of purulence & + cx in the primary surgical encounter

Would Vein Thrombosis Requiring Therapy be assigned to this case? No

Would you assign a postop SSI to this case? No

Would you assign postop Sepsis or Septic Shock to this case? Yes, Sepsis If so, would PATOS be assigned to this case? Yes, Sepsis PATOS





Preop Risk Factors assigned: Dx of CHF with recent LVEF of 30% & daily beta blocker Dx of COPD with daily symbicort 2 puffs q 12 hrs

Surgery: Laparoscopic Cholecystectomy

POD 1 CXR: Ill-defined linear band like opacities in the right middle lobe suggestive of pulmonary edema POD 1 Vital Signs: T=38.1 POD 1 Symptoms: wheezing, crackles, loose non-productive cough POD 2 Symptoms: crackles

**POD 1 H&P**: He has been having some hypoxia since last night, Mild wheezes on the right- We'll try 40mg of IV Lasix every 8 hours ×2 doses to see if there is an improvement in his respiratory status

**POD 2 MD Progress Note**: Chest x-ray suggestive of pulmonary edema. Respiratory status somewhat improved today **POD 3 MD Progress Note**: Feels that his breathing is improved. Plan to stop IV Lasix at midnight and resume his oral Lasix dose tomorrow. Now down to 2 L nasal cannula and satting 98-99%. We'll continue to wean oxygen off **Per Discharge Summary:** had episodes of respiratory decompensation secondary to a CHF exacerbation/COPD exacerbation with accompanying fluid overload. The hospitalist was consulted and the patient was aggressively diuresed and medically managed, improving over the next 48 hour interval

No postop abx prescribed, patient treated with diuretics

Would you assign postop PNA to this case?



Preop Risk Factors assigned: Dx of CHF with recent LVEF of 30% & daily beta blocker Dx of COPD with daily symbicort 2 puffs q 12 hrs

Surgery: Laparoscopic Cholecystectomy



POD 1 H&P: He has been having some hypoxia since last night, Mild wheezes on the right- We'll try 40mg of IV Lasix every 8 hours ×2 doses to see if there is an improvement in his respiratory status
POD 2 MD Progress Note: Chest x-ray suggestive of pulmonary edema. Respiratory status somewhat improved today
POD 3 MD Progress Note: Feels that his breathing is improved. Plan to stop IV Lasix at midnight and resume his oral Lasix dose tomorrow. Now down to 2 L nasal cannula and satting 98-99%. We'll continue to wean oxygen off
Per Discharge Summary: had episodes of respiratory decompensation secondary to a CHF exacerbation/COPD exacerbation with accompanying fluid overload. The hospitalist was consulted and the patient was aggressively diuresed and medically managed, improving over the next 48 hour interval

No postop abx prescribed, patient treated with diuretics

Would you assign postop PNA to this case? No, we do <u>not</u> have 2 images for a patient with underlying pulmonary/ cardiac conditions & the MD documented that the imaging results are due to a non-infectious condition & abx are not prescribed for PNA





### **Challenging Adult NSQIP Renal Criteria Updates**

Preop AKI and Postop Progressive Renal Insufficiency criteria changed significantly in Adult NSQIP with the July 2021 reviews

Prior to July 2021, Postop Renal Insufficiency was assigned with a rise of >2 mg/dl from the preop value during 30 days postop

The SCR must now determine the appropriate level of creatinine increase within 48 hours or 7 days

• For Postop Renal Insufficiency- creatinine options listed below in order of severity, and must select the most severe

Creatinine Variables from July 2021 & Jan 2022 Adult NSQIP Criteria

Creatinine Increase: An increase in serum creatinine based on two measurements, the latter of which must be within the 30-day postoperative timeframe.

- A second creatinine value that has risen ≥0.3 mg/dL (≥26.5 µmol/L) within 48 hours of the first creatinine value
- A second creatinine value that has increased to 1.5 to <2 times within 7 days of the first value</li>
- A second creatinine value that has increased to 2 to <3 times within 7 days of the first value</li>
- A second creatinine value that has increased to ≥3.0 times within 7 days of the first value
- A second creatinine value that is ≥4.0 mg/dL (≥353.6 µmol/L) and has risen ≥0.3 mg/dL (≥26.5 µmol/L) within 48 hours from the first value
- A second creatinine value that is ≥4.0 mg/dL (≥353.6 µmol/L) and has increased to ≥1.5 times within 7 days from the first value

#### Low Urine Output Variables from July 2021 Adult NSQIP Criteria

#### **Removed with Jan 2022 Criteria**

Low Urine Output: At least ONE criterion point listed below must be met:

- Urine volume <0.5 ml/kg/h for 6 hours</li>
- Urine volume <0.5 ml/kg/h for 12 hours</li>
- Urine volume <0.3 ml/kg/h for 24 hours</li>
- Anuria for ≥ 12 hours

### ACS Creatinine Calculator:

http://cqi.facs.org/calculators/creatinine.html

### **Example of a Recent NSQIP Postop Renal Assignment**

Name:	
MRN:	
DOS:	Exclusion for assignment is
Surgery: Right Hand Assisted laparoscopic Radical Nephrectomy: CPT Code: 50,545	<b>Bilateral Nephrectomy,</b> but this procedure is not
Surgeon:	bilateral
Pre op Risk Factors:     BMI 33.65	
34 yo M with no significant PMH presents today as a referral from Dr from for new R renal mass seen on CT in March of 2021	
I am currently finding the following documentation to assign: Postop renal insufficiency- Increase in SCr of ≥0.3 mg/dL within 48 hours	
POD 1: Cr. 1.67 POD 2: Cr. 2.00	
More Recent NSQI	P Criteria



Creatinine Increase: An increase in serum creatinine based on two measurements, the latter of which must be within the 30-day postoperative timeframe.

- A second creatinine value that has risen ≥0.3 mg/dL (≥26.5 µmol/L) within 48 hours of the first creatinine value
- 2. A second creatinine value that has increased to 1.5 to <2 times within 7 days of the first value
- A second creatinine value that has increased to 2 to <3 times within 7 days of the first value</li>
- A second creatinine value that has increased to ≥3.0 times within 7 days of the first value
- A second creatinine value that is ≥4.0 mg/dL (≥353.6 µmol/L) and has risen ≥0.3 mg/dL (≥26.5 µmol/L) within 48 hours from the first value
- A second creatinine value that is ≥4.0 mg/dL (≥353.6 µmol/L) and has increased to ≥1.5 times within 7 days from the first value

### **Thoughts Regarding New Renal Criteria**

# Not only is this more burdensome for the SCR during abstraction, but our renal outcomes are significantly moving in the wrong direction



### Learn Your Resources

<ul> <li>Departmental Support</li> <li>Quality Director / Manager(s)</li> <li>NSQIP Team Members</li> <li>Other Quality Abstractors</li> <li>Quality Personnel</li> <li>Infection Prevention Personnel</li> </ul>	<ul> <li>Perioperative Resources</li> <li>AVP / Director</li> <li>Perioperative Nurse Manager(s)</li> <li>Perioperative Educator(s)</li> <li>Perioperative Team Leader(s)</li> <li>ERAS Nurse Navigator(s)</li> </ul>		
Surgery Support	Anesthesia Support		
• Surgeon Champion(s)	<ul> <li>Anestnesia Leader(s)</li> </ul>		
<ul> <li>Local Service Line Surgeon Champion(s)</li> </ul>	<ul> <li>Anesthesia Quality Champion(s)</li> </ul>		
Service Line Chiefs/ Chairs			
<ul> <li>Quality Champion(s)</li> </ul>			
IT Support	Other		
IT Contacts/ Support	<ul> <li>IDX- Billing CPT Codes, Surgery Coders</li> </ul>		
Perioperative IT Gurus	Residency Coordinators, Medical Staffing Office		
	<ul> <li>Other Healthcare Providers for project initiatives- clinics, floors, ICUs, RT, PT, Pharmacy</li> <li>Resources for Patient Follow Up Calls, CLAS Services, Inmate Liaison</li> <li>Support from outside experienced abstractors</li> </ul>		
	Data analytics,		

### How SCRs Make a Difference



- Provide healthcare providers with accurate & reliable data
- o Identify issues or trends and alert key persons as soon as possible
- Provide support for performance improvement projects- utilize the data!
- Provide guidance for documentation opportunities
- Provide reliable data for research (with appropriate IRB approvals)
- Provide support and mentoring to less experienced abstractors




## IT IS <u>ALL</u> ABOUT

### **Improving the Outcomes of our Surgical Patients**





## Acknowledgements

Thanks to the following persons for their contributions in supporting our NSQIP/ ISCR programs and improving the outcomes in our surgical patients

#### **Organizational NSQIP/ ISCR Support:**

Dr. Muhammad Saeed, Adult NSQIP/ ISCR Surgeon Champion Dr. Christian Walters, Pediatric NSQIP Surgeon Champion Dr. Kelly Homlar, ISCR Surgeon Champion- Ortho Service Line Dr. Andrew Lawson, ISCR Surgeon Champion- EGS Service Line Dr. Caprice Greenberg, Chairman of Department of Surgery Dr. Phillip Coule, CMO Dr. Pascha Schafer, CQO Allen Kelly, AVP Perioperative Services Virginia Hawkins, Director Clinical Quality Excellence Erin Stillinger, Manager Clinical Quality Excellence Julie Hammond, Adult NSQIP Surgical Clinical Reviewer Tina Dixon, Peds NSQIP Surgical Clinical Reviewer All other organizational persons that support our efforts



And other Georgia Collaborative Surgical Clinical Reviewers that provided information and support for this presentation!





## **QUESTIONS?**

Nancy Kotti nkotti@augusta.edu



# Residents in Quality

Jesse Codner GQIP Winter Meeting 2022



### GEORGIA QUALITY IMPROVEMENT PROGRAM

## **Table of Contents**

- 1. Mentorship / Culture
- 2. Resident Led Initiatives
- 3. GME Mandates
- 4. Dedicated Quality Research Tracks
- 5. Career Training

## Mentorship / Culture























# Resident Led Quality Groups

## **Resident Quality Committee**



#### **Current Members:**

1-PGY5, 2-PGY4, 3-PGY3, 1-PGY2, 4-PGY1, Total: 11 Residents

### **Activities:**

Meet every month

Discuss and troubleshoot current quality projects

Lead Resident Quality Education

Quality Innovation stemming from M&M



#### **Root Cause Analysis Basic Steps**



## ACS Red Book Club



#### **Members:**

Surgeon in Chief Senior Attendings Junior Faculty Residents

## **GME Mandates**

• GME mandates quality training in residency

All PGY 1 & 2 residents from all Emory programs took
 part in a mock RCA

• Embeds these concepts early to facilitate quality as a natural part of your surgical career

## **Dedicated Research Tracks**

#### QUALITY PROGRAMS of the AMERICAN COLLEGE OF SURGEONS



2017-2019, ACS Clinical Scholar



2019-2021, NW Pediatric Surgery Research Fellow





2018-2020



2019-2021



2020-2022



2021-2022



#### GEORGIA QUALITY IMPROVEMENT PROGRAM



2020-2022



#### GEORGIA TRAUMA COMMISSION



2022-

## **Quality Career Training**

- Apprenticeship Model?
- Quality based electives?
- Residency Requirements?
- Mentorship Programs?

## Future

Next steps for GQIP to facilitate resident, fellow, and junior faculty involvement in GA state-wide quality improvement?

# Surgery resident quality improvement projects at Augusta University

J. Andrew McKenzie, Adel Abuzeid, Andrew Lawson, Irfan Saeed Department of Surgery, Medical College of Georgia at Augusta University

Georgia NSQIP Winter Meeting March 11<sup>th</sup>, 2022



## Introduction

- Program requirement to complete a QI project
  - ACGME requirement to 'participate'
- PGY3 Residents are tasked to champion a project of their choosing
  - Multi-year project
- Faculty mentors are assigned based on project
- Resident champions recruit junior residents to join the QI project team
  - Goal is to prepare junior residents to lead projects



## QI Resident Projects for Trauma, EGS, SCC Service line

- Most fruitful for residents thus far
  - Volume and team-based care makes protocolization attractive
- Many of these projects may appear simple, but achieving consensus is no easy task
- Briefly will introduce some of the projects in the past 1-2 years



## Multimodal Pain Management Guidelines

- Resident Champion: Martinez
- Faculty Champion: Lawson
- Intention:
  - Appropriate multimodal pain relief for patients in STICU
  - Avoiding the precipitation of chronic pain
  - Minimizing dependence of narcotics according to evidence-based practices.
- Rationale: Opiate monotherapy is no longer considered the gold standard for pain control with many studies demonstrating ineffectiveness, tendencies toward over sedation, and precipitation of chronic dependence.
- Early data is promising; reduction in ICU fentanyl use by 30%



## Early Enteric Feeding Protocol

- Resident Champion: Komic
- Faculty Champion: Lawson
- Intent:
  - Screen patients for high risk of malnutrition
    - Trauma, major upper GI surgery, malnourished, physiologically frail
  - Timely initiation of enteral nutrition and enteral access, TPN if contraindicated
  - Flow chart to aid in management
- Rationale: Early Enteric Feeding has been shown to decrease wound complications, ventilator-associated pneumonia rate, and other infectious complications during an ICU course





AUGUSTA UNIVERSITY

## Solid Organ Injury Guidelines

- Resident Champion: McKenzie
- Faculty Champion: Fox
- Intention:
  - Standardize the management of traumatic solid organ injuries
    - Hepatic, splenic, renal
  - Use AAST grade, physical exam
  - The goal of the guideline is to improve mortality and reduce costs
- Rationale: Solid organ injuries have significant morbidity and mortality. There has been inconsistent management of these patients at our institution



## Spinal Cord Injury Guidelines

- Resident Champion: Bryant
- Faculty Champion: Lawson
- Intention:
  - Multifaceted approach to patients with SCI
  - Anticipating secondary injury that may occur with a result and provide preventative surgical or medical therapy
  - Prepare the patient for a potential dramatic change in lifestyle compared to Pre-trauma
  - Comprehensive system-based management
- Rationale: SCI is associated with multiple areas of secondary pathology, including, but not limited to decubitus ulcers, infection (ventilatorassociated pneumonia, catheter-associated urinary tract infection, central-line associated blood stream infection), nutritional deficiency, and depression



## Other Projects

- Traumatic Hemothorax Management
  - Drevets/Fox
- Cervical Collar Removal Guidelines
  - McKenzie/Lawson
- T4 Replacement Protocol
  - McKenzie/Fox
- Ins and Outs projects
  - Worthey/Arora



## Trauma App

- Resident Champion: Coffey
- Faculty Champion: Lawson
- Many guidelines created in the past year
- Needed a central repository easily
  accessible for residents and faculty
- App Link





# Education QI initiatives – ostomy training

- Resident Champion: Chibane
- Faculty Champion: Jake Greenberg
- Assessment and training related to creation and pouching of an ostomy
  - Pre-training assessment
  - Undergo standardized training (video, presentation)
  - Use of a plastic model and Animal model
  - Post-training assessment
- Goal is to develop early surgical skills and serve as a model for future technical projects



# Redesign of Block OR allocation to improve access to care

J. Andrew McKenzie, Rebecca Cirillo, Steven Holsten, Caprice Greenberg Department of Surgery, Medical College of Georgia at Augusta University

Georgia NSQIP Winter Meeting March 11<sup>th</sup>, 2022



## Background

- Block allocation is how surgeons are assigned OR time
- Access to the operating room in a timely manor is important for patient care, financial metrics and surgeon satisfaction
- There is finite staff and physical space. To improve access, we need to get better, not larger



## Problem

- Current block schedule was constrained, inflexible and did not fit the needs of the institution
- Surgeons were unhappy with their access to the operating room, especially with non-elective cases
  - 25-30% of our OR volume is non-elective
  - These cases often were done at the end of day, evening and overnight
  - As a work around, Surgeons wanted expanded block time to accommodate non-elective cases
- Surgeons were unhappy with the uncertainty of when a case would go



## Problem (cont.)

- Block time assigned centrally, with limited data-based metrics to make decisions on appropriate allocation
- How do we fairly assign block allocation?
  - Utilization %
  - Clinical FTE
- Release time was also very short, with a significant number of services having day of surgery block release
  - Difficult to re-allocate time on day or surgery, not predictable
- There was no system in place to re-assign time



## Goal of Project

- Increase access to the OR during prime-time hours for both elective and non-elective cases
  - Reduce # of cases carried over to evening/overnight and the following days
  - Tactic: Creation of clinical decision rooms, "CD rooms"
    - Rooms that are not filled by planned, elective cases, but are filled on day of surgery with addons
    - Remove the need for expanded block time for non-elective cases



## Goals (cont.)

- Re-balance time available to each service based on utilization
  - Ensure all surgeons have access to the OR, but services need to utilize it
  - Ongoing process, evaluated multiple times a year with an independent committee responsible for reviewing utilization data
  - Goal is for the block allocation to fit the service, and the service not be constrained by the block allocation
- Philosophy change: assign time to services rather than individual surgeons
  - Practical reasons: at a system level, difficult to manage individual surgeons, but section/division chiefs can better allocate appropriate time within their pool



## Data Collection

- Each service had a utilization % calculated for FY21 (July 20-June 21)
- Data was collected based on minutes in the OR during prime time
  - OR in to OR out, with turn-around time unless prolonged gap due to surgeon availability
- The total for each service was divided by their current block allocation, giving a utilization %.
- Clinical FTE provided by departments



## Results

- Each service had a utilization %
  - We incorporated # of cFTE
  - 80% utilization/20% cFTE
- Reduced total number of schedulable ORs
  by two to accommodate CD rooms
- Completely Re-Assigned time based on above

Total Min Used (During Prime Time)	Total OR Minutes During Prime Time/Assigned Block Time
1466	25%
72721	52%
159693	74%
54660	64%
37976	92%
358179	65%
247871	81%
730054	65%
108994	67%
138581	55%
53345	64%
91331	48%
72371	65%
32699	56%
147083	80%
85650	100%
1662620	67%


TRAUMA		TRAUMA	TRAUMA	TRAUMA	TRAUMA
CD ROOM		CD ROOM	TRANSPLANT	CD ROOM	CD ROOM
CARDIOTHORACIC		OMFS	CD ROOM	CARDIOTHORACIC	CARDIOTHORACIC
ACUTE CARE		ACUTE CARE	ACUTE CARE	ACUTE CARE	ACUTE CARE
MIS		SURG ONC	SURG ONC	SURG ONC	OMFS
CARDIOTHORACIC - EMERGENCY		CARDIOTHORACIC - EMERGENCY	CARDIOTHORACIC - EMERGENCY	CARDIOTHORACIC - EMERGENCY	CARDIOTHORACIC - EMERGENC
NEURO		NEURO	NEURO	NEURO	NEURO
CD ROOM		NEURO	NEURO	NEURO	
ОТО		ОТО	ОТО	0T0	ОТО
0T0		ОТО	ОТО	ОТО	ОТО
OPHTHALMOLOGY	CD ROOM		ОТО	OPHTHALMOLOGY	OPHTHALMOLOGY
PLASTICS		CD ROOM	PLASTICS		PLASTICS
				UROLOGY (CYSTO)	UROLOGY (CYSTO)
ORTHO		ORTHO	ORTHO	ORTHO	ORTHO
ORTHO		ORTHO	ORTHO	ORTHO	ORTHO
ORTHO TRAUMA		ORTHO TRAUMA	ORTHO TRAUMA	ORTHO TRAUMA	ORTHO TRAUMA
ORTHO		ORTHO	CD ROOM	CD ROOM	
ORTHO TRAUMA		UROLOGY			UROLOGY
GYN XI		MIS XI	CT ROBOT DAY	MIS XI	MIS XI
GYN SI		GYN SI	UROLOGY SI	UROLOGY \$I	OTO SI
OPEN HYBRID	UROLOGY	CT STRUCTURAL HEART	VASCULAR	VASCULAR	VASCULAR



# Impact

- Outcome measured:
  - Rooms running at 1700, 1900, # of add-on cases at 0700, utilization
  - Subjectively, access improved versus prior system, but significant impacts from COVID, staff shortages
- Went live with CD rooms in October, went live with redesigned block schedule in January, full impact to be determined
- Future
  - Complete data collection/analysis.
  - CD rooms improve access to OR for inpatient cases. Measure impact on length of stay



# Future QI initiatives

- Video evaluation is a theme for many of the future projects
- OR Black Box
- Coaching Study with Utah, MGH, BWH
  - Evaluating impact coaching has on surgery residents technical skills (OSATS, Zwisch)
  - Video-based review/coaching project
- Trauma video review
  - Standardized video review of trauma resuscitations, with focus on team function









GEORGIA DEPARTMENT OF COMMUNITY HEALTH

#### Georgia State Office of Rural Health



Nita Ham Director, SORH Program

March 2022

#### GEORGIA DEPARTMENT OF COMMUNITY HEALTH

#### Mission:

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

## **SORH Office: High Level Overview**

- Division of the Georgia Department of Community Health
  - Commissioner Caylee Noggle
- SORH Offices exist in all 50 states
- Supported by HRSA funds; program established in 1999
- Georgia office established in 2000
  - 1 of only 2 Divisions of DCH not based in Atlanta
  - Decision made to place SORH office in a rural community
  - Located in Crisp County, Cordele



## **SORH Office: High Level Overview**

- Four program sections
  - SORH Program
  - Hosptial Services
  - Primary Care Office
  - Farmworker Health Program
- 10 total staff
  - 1 Executive Director
  - 4 Program Directors
  - 5 support staff divided between program sections





A Division of the Georgia Department of Community Health

## **SORH Office: High Level Overview**

• Primary mission of SORH

To improve access to quality health care in Georgia's rural and underserved areas and reduce health disparities in Georgia's diverse populations.

- Currently manage over \$40M in state and federal grant programs
- Each program section manages at least one federal grant program and multiple state funded grants
- Majority of state grant funds are legislatively directed
  - Funding amount and grant programs often change after each legislative session



## **Rural Georgia**

#### Georgia Rural Counties

Rural Hospital Organization Assistance Act of 2017

*"Rural" is defined as having a county population of less than 50,000 residents* 



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

### **Rural Life**

#### **Statistics**

- County rankings are poor in areas such as
  - Education
  - Employment
  - Salaries/wages
  - Health/health related
    - Chronic conditions
    - Insured population
    - Healthcare access
    - Lifestyle choices

#### **Business Development/Growth**

- Challenges in many areas to include
  - Roadways & transportation
  - Telecommunications/broadband
  - Talent development/retention
  - Housing
  - Social/cultural
  - Refer to that side







#### **Rural Hospitals**

- Major economic driver
  - Primary or secondary employer
    - Secondary to school systems
- 2010-2014 Georgia led country in rural hospital closures
- Led to creation of Rural
   Hospital Stabilization Grant
   Program
  - In year 6 @ \$30M funding

### **Rural Hospital CEOs**

#### Administrative Challenges

- Talent: local or "outsider"?
- Aggressive, forward-thinking?
  - County Commissions
  - Hospital Boards
    - 2019 legislative directive
- CEO turnover
  - Average tenure is 3-5 years
    - % Move from one to another
  - Recent look-back
    - 33 of 67 rural hospitals
    - 40% in 3 years



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#### **Clinical Workforce Challenges**

- ER Physicians
  - Hospital staff vs. staffing services
    - SORH hears C/O
      - Continuity of care
      - Community confidence
      - Keeping patients "local"
- Nursing/other clinical staff
  - Limited staff = multiple roles
  - Resistant to additional duties not required/ mandated
  - Often contributes to
    - Limited data collection
    - Questionable "clean" data

## **Rural Hospital Operating Rooms & ICUs**

**Georgia Hospital Association 2020 Data** 

- 67 Rural hospitals
  - GHA reported on 63
- Operating Rooms
  51of 63 rural hospitals
- Intensive Care Units
  - 32 of 63 rural hospitals
- Bed Counts Vary
  - OR = 2-17
  - ICU = 3-26





## **Physician Shortages in Georgia**

Georgia Board of Healthcare Workforce 2017 License Renewal Data

Physician Type:	Number of Georgia Counties Without Practicing Physician:	Percentage of These Counties Defined as Rural:		
Physician; Any Type	8	100%		
Family Medicine	11	100%		
Internal Medicine	37	100%		
Pediatrician	63	99.4%		
OB/GYN	75	95%		
General Surgeon	78	96%		
Emergency Medicine	54	98%		
Psychiatrist	84	96%		



### **Provider Challenges: Example**

- SORH PCO manages Conrad J-1 Visa Waiver Program
  - Breakdown of J-1 Visa Waiver applications per cycle year:
    - 2017: Primary Care 20 Specialist 10
    - 2018: Primary Care 19 Specialist 11
    - 2019: Primary Care 11 Specialist 19
    - 2020: Primary Care 15 Specialist 15
    - 2021: Primary Care 5 Specialist 25
    - 2022: Primary Care 1 Specialist 29





## **Provider Challenges: Family Life**

- Move the family "to the country"
  - Move away from family/friends?
- Quality of Life
  - Spouse satisfaction
  - School systems
  - Social/cultural
- Resource limitations
  - Healthcare/Provider back-up
    - Everything else



• Shopping/options/selections/choices Georgia Department of Community Health



## **High Profile SORH Initiatives**

- Georgia Rural Health Innovation Center
  - Legislatively directed
    - Mercer University School of Medicine
  - \$1.875M annually
- Remote Critical Care Services Grant
  - Legislatively directed
    - Rural hospitals partner with Emory
    - Currently \$450K per site/per year/3-year program



## **High Profile SORH Initiatives**

- Rural Hospital Stabilization Grant Program
  - 2014 RHS Committee Findings
  - 2015 Legislatively directed program with annual funding
- Currently in Phase 6; \$30M funding to date
  - Phase 7 to begin in June 2022 @ \$9M
- Focus: Keep rural hospitals open
  - Improve quality of care
  - Increase market share/expand services/service areas
    - Keep local patients in local hospitals



## **SORH Data on Hand**

- SORH collects limited data routinely
  - Primary role manage grants; reporting requirements vary
  - MBQIP Data
    - Critical Access Hospitals
- Can collect/facilitate collection of data specific to new initiatives as needed/requested



- Data Sources
  - DCH Data Analytics
    - Medicaid
    - HFRD
  - GRHIC
    - Rural providers/clinics
    - Needs assessments
  - Other Sources
    - CMS
    - GHA
    - Ga. Southern University
    - Rural Health Research Gateway

#### **Integrating Into Rural Communities**

- Purpose? Challenging for:
  - Short term initiatives/projects
  - Becoming a rural resident
- Close-knit communities
  - Many influential families for multiple generations
  - "Everybody knows everybody..."
- Suspicious/resistant to new ideas/initiatives
  - "Why?"
    - "What do we get out of this?"



### **Benefits of Partnerships with SORH**

- Understands "rural"...
- Existing established relationships with rural hospital leaders, clinics, & communities
- SORH is beneficial in making introductions, connections, and "opening doors" for new programs and partnerships





#### Where Do We Go From Here?





GEORGIA DEPARTMENT OF COMMUNITY HEALTH

#### GEORGIA DEPARTMENT OF COMMUNITY HEALTH

#### **Purpose:**

Shaping the future of A Healthy Georgia by improving access and ensuring quality to strengthen the communities we serve.



#### RURAL SURGERY QUALITY

# Joe Sharma, MD, FACS, FACE 3/11/22



- •Per capita supply of US general surgeons declines from 6.4/100,000 to 5.2 2001-2019 (Decline of 18%)
- •Rural areas experienced decline of 29.1%
- In 2019, 60.1% of non-metropolitan counties had no active general surgeon
- •12% of General Surgery Residents elect to enter practice after completion of 5 yrs of training
- •1700 Rural Surgery jobs available







- •Some of the challenges rural quality improvement efforts face, identified in a 2015 National Quality Forum (NQF) report, <u>Performance Measurement for Rural Low-Volume Providers</u>, include:
- -Fewer healthcare providers
- -Lack of information technology
- -Fewer staff available to meet many different demands
- -Limited resources available for quality improvement
- -Serving a more vulnerable population, with poorer health status and behaviors
- –Exclusion from some quality initiatives for providers such as Critical Access Hospitals, Rural Health Clinics, and Federally Qualified Health Centers, which are paid differently

#### Collaborative Efforts in NSQIP

- Colectomy
- Enhanced Recovery in NSQIP
- SSI Reduction and bundles
- Pulmonary Complication Reduction
- UTI Reduction
- Readmissions
- Return to OR
- Patient Education
- Resident Integration into NSQIP
- Surgical Culture observation and change
- Glucose management
- Opioid management
- Geriatric Screening Tool
- ICOUGH
- CT Utilization reduction

•Collaboratives (Statewide and Disease specific) have targeted improvement that impacts Rural hospitals and low-outliers with a larger improvement in outcomes





#### NSQIP and Rural Surgery









#### Site Characteristics and Included Cases Summary (January 2021 SAR)

Teaching Affiliation*	Number	Percent	Bed Size	Inpatient Procedures	Outpatient Procedures	TOTAL
Major	177	31.6	Under 100 Beds	33,312	53,269	86,581
Minor	289	51.6	100-299 Beds	147,415	145,294	292,709
Non-Teaching	94	16.8	300-499 Beds	148,057	110,785	258,842
TOTAL	560		500 or more Beds	215,647	125,856	341,503
			Non-Teaching	348,679	325,614	674,293
Licensed Beds*	Number	Percent	Teaching	199,732	111,735	311,467
Under 100	32	6	TOTAL	548,411	437,349	985,760
100-299	153	31				
300-499	113	23	Bed Size	Non-Teaching	Academic/Te	TOTAL
500-433	202	25	Under 100	81,165	5,416	86,581
500 or more	202	40	100-299	239,577	53,132	292,709
TOTAL	500		300-499	189.850	68,992	258.842
+ D   500   0			500 or more	163,701	177,802	341,503
* Based on 560 U.S. hospitals appearing this SAR		TOTAL	674,293	305,342	979,635	

with data reported to the American Hospital Association (AHA).

#### Cost of NSQIP





# **ACS NSQIP®: Options and Pricing**

American College of Surgeons National Surgical Quality Improvement Program (ACS NSQIP®)

	Essentials	Small & Rural	Procedure Targeted	Measures	Pediatric
Base Price	\$27,000	\$10,000	\$29,000	\$15,000	\$29,000
System/Collaborative Discount*	(\$3,500)	N/A	(\$3,500)	N/A	(\$3,500)
3-Year-Contract Discount	(\$1,500)	N/A	(\$1,500)	N/A	(\$1,500)
Pediatric Discount	N/A	N/A	N/A	N/A	(\$2,000)
Hospital Best Case Price (Annual)	\$22,000	\$10,000	\$24,000	\$15,000	\$22,000

\* Hospitals are eligible for either a system discount or a collaborative discount, but not both.

#### What's Next?



•As a Collaborative can we provide support for Quality in rural hospitals in Georgia?

- Increase ACS-NSQIP participation in Rural hospitals
- •Lessons learned from Trauma System

# Mythbusters: data

Tony Griffith MD, FACS Surgical Quality Officer and Vice Service Line Lead



# "en data est veritas"



# Truth

Data tells a story


# Myth

The same data tells only one story



## **Abstracted vs non Abstracted**

Wellstar internal audit of our ACS data revealed >95% accuracy and completeness. Audit of third party data i.e.-Premier

Revealed approximately 27% accuracy and completeness



# **Risk stratified abstracted data**



# What percentage of decisions in your institution are based on third party non abstracted data?



# **Understand your database**

Some databases allow user defined parameters (bananas to tomatoes) Some such as NSQIP have their own definitions (apples to apples)



# **Understand your database**

## Beware of the numbers

integer only data for small numbers like LOS for colorectal surgery (Vizient)

Proprietary statistical models (NSQIP etc.)











Wellstar System NSQIP SAR Data



## Fun with data

SSI (Raw Internal Data)





## Fun with data



### Vizient Quality and Accountability Study: Community Hospitals



\*For outcome measures, any strata with 0 observed deaths / events will be LV / Blank.

Source: Vizient uses the CMS Report templates to extract data for each of the NHSN measures reported in the Q&A. Data: Q3 2020 - Q2 2021



### Vizient Quality and Accountability Study: Large, Specialized, Complex Care Medical Centers





\*For outcome measures, any strata with 0 observed deaths / events will be LV / Blank.

Source: Vizient uses the CMS Report templates to extract data for each of the NHSN measures reported in the Q&A.

Data: Q3 2020 - Q2 2021





### Georgia Quality Improvement Program

Joe Sharma, MD, FACS, FACE GQIP Chair





Images obtained from the American College of Surgeo



TQIP Only	NSQIP Only	TQIP & NSQIP	Chattahoochee Greenville Spartanburg Roc
Archbold	Eisenhower Army	Atrium Navicent	Anderson
Piedmont Columbus	Emory Johns Creek	Augusta University	Alens S
Northeast Georgia	Emory St. Joseph's	Grady	285 20 Aiken
Northside Gwinnett	Emory University	Hamilton	P 75 MOn Augusta
Piedmont Athens	Emory Midtown	Wellstar AMC	burn Columbus GEORGIA
Piedmont Walton	Martin Army	Wellstar Cobb	Sav Diah
Crisp	Northside Hospital-Atlanta	Wellstar Paulding	ALQ 75
Doctors Hospital	Phoebe Putney	Wellstar Kennestone	Dothan
Memorial Health	Wellstar Douglas	Wellstar North Fulton	Valdosta
Atrium Floyd	Wellstar Spaulding	Winn Army	<ul> <li>Red marker = TQIP participating center only</li> <li>Blue marker = NSQIP participating center only</li> </ul>
Redmond	West Georgia	Hamilton	• Green marker = NSQIP and TQIP participating center
Fairview Park			
Piedmont Cartersville			



## Vision

Transparent, collaborative, supportive, non-punitive culture.
Forum to share knowledge and best practices.
Continually improve quality of care and prevent complications.

### Goals

- Use available risk-adjusted clinical datasets
- Maximize the exchange of information, quality improvement strategies, and best practices.
- Participate in outreach to educate providers and the public on patient safety and quality improvement.











- •Flagship project- opportunities in general surgery and trauma
- •Collection of common variables additional to NSQIP and TQIP
- Important state-wide view of this complication across populations
- •Predictive tools and protective bundles (individually and joint)

### **AKI Protective Guideline**





### \* NEPHROTOXINS TO AVOID

 IV CONTRAST: Delay contrast studies as able.
 Consider oral NAC as premedication.

2. ANTIBIOTICS: Avoid as possible. Pharmacy to assist in management if required

 Vancomycin, <u>Pipercillian/Tazobacta</u> <u>m</u>, Aminoglycosides, Amphotericin B

### 3. NSAIDS/TORADOL

4. **DIURETICS**: should be used with caution as dictated by evidence of heart failure as contributor to renal failure



#### Unnecessary imaging can be harmful to children.

Not all pediatric injuries require imaging. To limit unnecessary imaging, ensure each exam is absolutely necessary based on patient condition, these imaging guidelines, and physician discretion.

If your facility does not have the resources to treat the injury, send the patient to a facility with pediatric trauma services. Call your local/regional pediatric trauma center for additional guidance.

### **Check Before You Scan**

#### If....

Altered mental status Loss of consciousness for more than 5 seconds Physical exam evidence of injuries

centered on the head and neck region

For Children UNDER 2 - Scalp hematoma (other than frontal)

#### Palpable skull fracture

- Vomiting
   Signs of skull fracture
- Severe headache

For Children OVER 2

#### consider a Head CT TOIP Best Practices in Imaging Guidelines, p. 18-19

consider Plain Films

#### If....

unable to clinically clear C-spine\*

If plain films are abnormal, transfer patient to a pediatric trauma center.

If patient meets Modified Memphis Criteria\* for obtaining a CTA of the neck, or there is concern for blunt cerebral vascular in jury based on established guidelines, then reconstruction of the cervical spine is appropriate HOWEVER you still cannot clear spine based on CT alone

Imaging is recommended when 3 or 4 of the following criteria are positive:

- GCS < 14</li>
- GCS (Eye criterion) = 1
- Motor vehicle crash (MVC) mechanism of injury

#### Age 24-36 months

#### If...

Abnormal CXR in blunt trauma (widened mediastinum) Penetrating trauma with concern for major vascular injury

#### consider a Chest CT Angiogram

TOJP Best Practices in Imaging Guidelines, p. 26-27

TQIP Best Practices in Imaging Guidelines, p. 37

#### If...

Positive FAST Abdominal wall bruising/ seat belt sign GCS <14 with concern for abdominal injury Thoracic wall trauma Complaints of abdominal pain and/or tenderness to palpation Decreased breath sounds Inability to fully assess the abdomen with concern for abdominal trauma

consider an Abdomen/Pelvis CT with contrast

TOJP Best Practices in Imaging Guidelines, p. 42

\* indicates further description available in FAQ section

Pediatric Trauma Imaging Guideline, Age <15

### Pediatric Trauma Imaging Guidelines







COVID-19 Resource Center

The American College of Surgeons (ACS) **COVID-19 Resource Center** is an online resource for the surgical community facing the impact of Coronavirus Disease 2019 (COVID-19). Content has been developed or curated under the auspices of ACS Regents and Officers to bring surgeons trusted information, including best practices and guidance that specifically target the concerns and challenges surgeons face.

If you have any relevant information you want to bring to our attention, please email covid19@facs.org.





#### ALL CASES

These graphs depict the risk-adjusted smoothed rates, with confidence intervals, computed for the collaborative over time compared to the NSQIP population rate over time. Each collaborative rate is calculated using 12-months of independent, non-overlapping data.





#### ALL CASES

These graphs depict the risk-adjusted smoothed rates, with confidence intervals, computed for the collaborative over time compared to the NSQIP population rate over time. Each collaborative rate is calculated using 12-months of independent, non-overlapping data.



Collaborative
 NSOIR Reputation



#### COLORECTAL

These graphs depict the risk-adjusted smoothed rates, with confidence intervals, computed for the collaborative over time compared to the NSQIP population rate over time. Each collaborative rate is calculated using 12-months of independent, non-overlapping data.



Semi-Annual Deport - January



Surgery Dates July 1, 2020 to June 30, 2021

These graphs depict the percentage of collaborative hospitals assigned to the performance assessment categories based on the current SAR.





MEASURE 31% 69% DSM 16 Elderly DSM 13% 63% 25% 16 # of Collaborative Hospitals 6% 94% 16 Colon DSM 81% 19% Colon SSI 16 75% Deep/OS SSI 25% 16 69% 25% 6% UTI 16 100% LEB DSM-10

	Collaborative							NSQIP	
Model Name	Total Cases	Observed Events	Observed Rate	Adjusted Rate *	95% Lower CL	95% Upper CL	Outlier **	Estimated OR	Population Rate
MEASURE DSM	20,604	1,505	7.30%	6.82%	6.52%	7.13%		1.04	6.58%
MEASURE Elderly DSM	7,271	721	9.92%	9.33%	8.75%	9.93%		1.01	9.25%
MEASURE Colon DSM	1,010	190	18.81%	17.00%	15.20%	18.89%		1.14	15.27%
MEASURE Colon SSI	1,010	83	8.22%	8.00%	6.56%	9.57%		1.12	7.20%
MEASURE Deep/OS SSI	20,604	299	1.45%	1.47%	1.33%	1.62%	High	1.16	1.27%
MEASURE UTI	19,508	165	0.85%	0.81%	0.68%	0.94%	Low	0.85	0.95%
MEASURE LEB DSM	73	2	2.74%	6.05%	2.96%	10.23%		0.65	9.06%



Complication	Number Avoided	Cost without a complication	Cost with complication	Diff	Cost Savings in Resource		
Pneumonia	662	18939	49060	30121	\$19,940,102		
UTI	233	19048	27166	8118	\$1,891,494		
Superficial SSI	143	18851	28180	9329	\$1,334,047	TOTALS 2014 2015	18899 21393
Deep SSI	0	19178	32973	13795	\$0	2016	18956
Organ Space SSI	0	18990	35477	16487	\$0	2017 2018 Total Pts	17458 15250
Sepsis	272	18499	45361	26862	\$7,306,464	2014-2018	91956
PE	0	19215	31405	12190	\$0		
Readmission	0			11300	\$0		
				TOTAL	\$30,472,107		

### **Essentials of a Collaborative**



### Resources

- Common Data Registry
- Leadership
- Culture
- Infrastructure
- Engaged Clinicians

### Education/Training

- Guideline/Best Practices dissemination
- Training for QI

### Key considerations

- Payor
- Benchmarks
- Bandwidth
  - Support staff
  - Research Scholars



### "If culture eats strategy for breakfast, then infrastructure eats culture for lunch." Brent James